

Membership Year 2003

November Survey

SUBJECT: *What Do CEOs Want to Know About – Supporting the Troops*

Below are the results of our 2003 CEO Survey exploring community college programs for service men and women serving in and returning from the recent conflicts in Iraq and Afghanistan. This survey explored community college programs for today's service men and women, with a focus on programs that exist or were created in light of the current conflicts.

These programs are listed below.

Targeted programs to ease transition. Ongoing academic counseling, activated students given up to a year to complete missed work, tuition deferment with call-up documentation, 100 percent refund (tuition, fees, books), online counseling and programs, VA counseling

Support given to soldiers' families. Compensation supplement, employee support (childcare, yardwork, cooking), in-state tuition, Operation Family Shield, letters to families

Activated faculty-staff support. Compensation supplement, pickup of difference in salary, online communication (as possible), care packages, personal contacts, emotional support, insurance

Programs to aid troops returning. Re-entry where they exited, participation in VA education programs, recognition, tuition and book deferments



What Do CEOs Want to Know About. . . SUPPORTING THE TROOPS?

A Quarterly Survey of League Alliance CEOs.

These survey results are composed of the responses submitted by your fellow CEOs as part of the Alliance quarterly CEO survey service. The response rate for this survey was 23% (n=151).

1. Have you developed targeted programs to ease the transition from college student to active duty for activated service men and women deployed to the current conflicts in Afghanistan and Iraq?	(Y) 52% (N) 48%
2. If you answered "yes" to question #1, what types of targeted programs have you developed? (Check all that apply)	
23% Online/Distance Learning 39% No Penalty Tuition Options 11% Open Entry/Exit Options	49% Special Withdrawal Policies 8% Accelerated Completion Options 2% Other
14% Specialized Counseling	
3. Is there any formalized support by the college given to families of soldiers serving in the war?	(Y) 10% (N) 90%
4. If you answered "yes" to question #3, what types of support do you provide? (Check all that apply)	
6% Campus/Community Program Referrals 5% Support Group Services 3% Other	2% Employment Listings 4% Dependent Educational Benefits Advice 0% Special Classes
5. Have you had faculty/staff called up as reservists for either of the current conflicts?	(Y) 49% (N) 51%
6. If you answered "yes" to question #5, what types of support are you offering? (Check all that apply)	
3% Family Support 5% Other	15% Special Employee Benefits 43% Job Security Assurance
7. Have you developed programs with local business/industry to support deployment of reservists?	(Y) 3% (N) 97%
8. If you answered "yes" to question #7, what types of programs do you provide? (Check all that apply)	
2% Targeted Training 1% Internships	1% Re-Entry Planning 0% Other
9. Have you established any programs to aid troops returning from the current conflicts?	(Y) 26% (N) 74%
10. If you answered "yes" to question #9, what types of programs do/will you provide? (Check all that apply)	
23% Re-Entry Advising 4% Targeted Scholarships 15% Ongoing Counseling	15% Veterans Program Outreach 9% Disabilities (ADA) Outreach 3% Other
5% Tuition Discounts 5% Community Support Groups	