

Program Summary: Delta College

Delta College has worked collaboratively with its local Workforce Investment Board—Great Lakes Bay Michigan Works!—and local employers Nexteer Automotive (automotive parts manufacturing); Morley Companies (customer service employer); and Dow Chemical Company, Dow Corning, and Hemlock Semiconductor (chemical industry) to design and implement short-term training programs to prepare low-wage, low-skill individuals for employment in middle-skill, middle-wage jobs. Delta's training programs are referred to as *Fast Start*TM.

These programs are designed with input from employers to meet the specific job requirements of each employer. The requirements are shared with our recruitment partner and local Workforce Investment Board (Great Lakes Bay Michigan Works!) and with potential participants to make sure they have the interest in the positions and basic skill requirements for the program.

In addition to teaching individuals the skills needed to be successful in the job, participants are taught how to write a resume which interprets their individual skill set to directly address job requirements. Participants are also taught how to communicate their skills in a job interview.

Below is a summary of the program to date.

Program	Program Length	Number Sessions	Number Trained	Number Employed
Advanced Manufacturing Fast Start TM	120 Hours	3	48	37
Customer Service Representative Fast Start TM	80 Hours	6	86	51
Chemical Process Operator Fast Start TM	20 Hours	2	30	26
Total		11	164	114