

Impact on Individual and Community: Delta College

Impact on Individual

Through the support of Walmart Brighter Futures 2.0 and the League for Innovation in the Community College, Delta College, along with its local Workforce investment Board, Great Lakes Bay Michigan Works! and employer partners Nexteer Automotive, Morley Companies, Dow Chemical Company, Dow Corning, and Hemlock Semiconductor, has been able to train 164 individuals leading to employment for 114. Below are statements made by participants:

I really like my job at Morley. I smile every day I walk into my room. It also made it more fun to know some of my employees prior to starting the position and to have made a bond with them already. Just want you to know that the Morley-Delta College Program Manager and Ohle-Delta College instructor made a difference in my life.

Susan Svatora, *Customer Service Representative Fast Start™*
Graduate and Morley Companies Employee

Morley called just this morning to offer me the position and I start Monday! I am so excited to start with Morley, and this position sounds like I will like it even better than CSR. Thank you to both of you for all you do to help the Fast Start classes get a jump on a career!

Amanda Loeblein, *Customer Service Representative Fast Start™*
Graduate and Morley Companies Employee

Impact on Community

These programs provided 114 previously unemployed individuals with opportunities to reenter the workforce in middle-skill jobs. These individuals are employed in self-sustaining jobs which allow them to provide for their families. They now have job specific skills which enable them to be successful on the job. In addition, they are able to communicate their skills to employers through résumés and in job interviews. Finally, these individuals are able to add to their résumés the skills they are gaining on the job every day.

Employers have indicated that graduates from these programs obtain competency on the job faster than hires who have not attended the training. They also have higher retention rates than hires who did not attend the training. This is helping local employers to produce their goods and services efficiently and remain competitive in their industries.

One employer stated that were it not for the commitment participants made to completing the program and gaining relevant skills, these individuals never would have received an interview. Further, Delta College acknowledges that the training programs would not have happened without the support of Walmart Brighter Futures 2.0.