

## **Challenges and Lessons Learned: Cuyahoga Community College**

Tri-C continues to have challenges with student tracking and retention. Multiple attempts to reach students after training is complete have been mostly unsuccessful due to little or no response from students. At the time of intake, we stress to individuals the importance of tracking their progress so that the college can continue to offer programs like Walmart Brighter Futures 2.0.

Recommendation: Propose an incentive to encourage individuals to provide feedback.