



# PC PRO/COMPTIA A+ CERTIFICATION

Together with the League for Innovation and the Walmart Brighter Futures 2.0 Project, CPCC is offering STEM Career Connection training tracks designed to equip you with employment skills that lead to a career in the high-demand industry of IT.

In the PC Pro/CompTIA A+ training track, you'll not only learn the employment skills you need to enter the high-demand industry of IT, but you'll also earn a TestOut PC Pro and a CompTIA A+ certification – the starting point for your IT career. You'll receive hands-on experience, especially in the area of problem solving, which is invaluable for starting an IT career.

## Skills

Technical support is the best area for a beginner to gain a good working knowledge of the basics of the IT profession. Through CPCC's hands-on training program, you'll learn invaluable IT skills:

- Installing, managing, upgrading and repairing PC hardware
- Providing technical support
- Troubleshooting PCs, mobile devices, laptops and operating systems

## Careers

Following the completion of the program, you'll be ready for an entry-level career in IT. Potential job titles include:

- technical support specialist
- field service technician
- IT support technician
- IT support administrator
- IT support specialist

## Salary

An entry-level position with an A+ Certification: approximately \$32,500\*

A seasoned professional with an A+ Certification: \$65,000\*

*\*Salary information courtesy of Certification Magazine.*

## Transfer Opportunities

Thanks to the North Carolina articulation agreement, you may transfer your academic credits to a number of North Carolina four-year colleges and universities.

**To learn more, call 704.330.6557 or visit [www.cpcc.edu/brighterfutures](http://www.cpcc.edu/brighterfutures).**