



Innovations Conference
March 15-18, 2026
Indianapolis, Indiana
JW Marriott Indianapolis

Hosted by Ivy Tech Community College

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Session Key



= Recorded for posting on iStream

CONFERENCE SCHEDULE

(Please note: This schedule is subject to change. Refer to the conference app for the most up-to-date program information.)

Saturday, March 14

** All conference activities take place on the 3rd floor of the JW Marriott Indianapolis.*

5:00 - 7:00 PM

REGISTRATION, PRESENTER SUPPORT, AND AWARDS DESKS

JW Grand Ballroom Foyer East

Sunday, March 15

** All conference activities take place on the 3rd floor of the JW Marriott Indianapolis.*

7:00 AM - 6:30 PM

REGISTRATION, PRESENTER SUPPORT, AND AWARDS DESKS

JW Grand Ballroom Foyer East

7:30 - 9:15 AM

WELCOME BREAKFAST* AND OPENING SESSION

(*Breakfast service ends at 8:15 AM)

JW Grand Ballroom 5-6

Details Coming Soon

9:30 AM - 3:00 PM

PRESIDENTS TRACK (Invitation Only)

Details Coming Soon

9:30 AM - 3:00 PM

VICE PRESIDENTS TRACK (Invitation Only)

Details Coming Soon

9:30 - 10:30 AM

FORUMS

LEADERSHIP AND ORGANIZATION

Innovation 100: Empowering Employees to Lead Change

JW Grand Ballroom 2

Innovation 100 is Jackson College's signature initiative to surface, fund, and support employee-driven projects. Through this program, faculty, staff, and administrators are invited to propose creative ideas that directly support the college's strategic agenda, with mentoring, resources, and recognition provided to bring them to life. Funded projects are held accountable through structured reporting, shared back to the college community, and celebrated publicly, creating a cycle of learning and inspiration. This session will describe how Innovation 100 was designed and implemented, share examples of completed projects, and highlight lessons learned in building a culture of innovation. Participants will explore how similar initiatives can cultivate leadership, equip employees with project management skills, and break down silos across divisions.

Jamie Vandenburg, Dean, Workforce, Technical, and Professional Education; Jen Fiero, Director, Library; Brad Choate, Coordinator, Multimedia Services, Jackson College, MI

From Hype to Impact: The AI Imperative for Community Colleges

JW Grand Ballroom 1

AI isn't just reshaping higher education; it is redefining what community colleges must become to remain relevant and mission-driven in a rapidly changing world. The imperative now is not whether to engage with AI, but how to lead its integration with intentionality, ethics, and purpose. This interactive session explores five strategic priorities that can move institutions from scattered experiments to systemic, mission-driven transformation: governance, faculty empowerment, employee AI fluency, student support, and classroom innovation. Participants will discuss readiness mapping, work through real-world scenarios, and exchange emerging practices. The result is a practical roadmap for translating AI from hype to strategy. Participants will leave with actionable tools, shared resources, and a renewed vision for building an AI-ready college culture. This session is designed for presidents, deans, directors, faculty leaders, and anyone responsible for advancing their institution's digital future.

Josie Milliken, Dean, Distance Education, PimaOnline, Pima Community College District, AZ

Grant Writing Strategies for National Science Foundation ATE Proposals

JW Grand Ballroom 4

The National Science Foundation Advanced Technological Education (NSF ATE) program has grant funding opportunities available to support two-year institutions' STEM and CTE technician program development, faculty professional development, career pathways, curriculum development, outreach activities, and more. Learn grant writing strategies focused on the NSF ATE solicitation and how NSF ATE grant funding can help with technician program development and improvement. Discover the categories of NSF ATE grant funding that are available. The current NSF ATE solicitation and grant proposal development mentoring opportunities plus some helpful NSF ATE resources will be presented. Anyone thinking about submitting an NSF ATE grant proposal and desiring to learn about the program and how to craft a proposal may benefit from this session.

Greg Kepner, Principal Investigator, National Science Foundation Advanced Technological Education, Hillsborough Community College, FL

LEARNING AND TEACHING

Generative AI Self Conversations for Faculty and Staff

JW Grand Ballroom 7

This interactive session will introduce participants to a unique prompt-designing technique called Generative AI Self Conversations (GAISC), where a user can instruct a generative AI tool such as ChatGPT to have engaging and dynamic conversations with itself on any topic of the user's choosing. Essentially, drawing upon the vast repository of humanity's collective knowledge within its training data, multiple personas may speak with each other about a tapestry of human ideas, experiences, and knowledge spanning cultures, languages, and fields of expertise. Participants will gain a foundational understanding of the GAISC technique, including its educational value, benefits, and practical applications, and learn how to design an effective GAISC prompt. Using ChatGPT for a live demonstration, participants will discuss, analyze, and reflect on the generated GAISC conversation, summary elements, and use case scenario and explore iteration strategies. The session is particularly tailored to expand instructional possibilities for faculty and academic leaders.

Tim Self, Coordinator, Performance Optimization and Data Systems, Austin Community College District, TX

WORKFORCE PREPARATION AND DEVELOPMENT

Integrating Workforce Skills and Dispositions Into the Classroom

JW Grand Ballroom 3

Workforce knowledge, skills, and dispositions have always been at the heart of high-impact practices (HIPs) (Kuh, 2008). The introduction to this seminal study outlined the need for integration of workforce skills and disposition into higher education curricula, helping to prepare workers, thought leaders, and informed citizens. HIPs answered the question of how to design assignments that foster these career and civic outcomes, along with articulating the associated benefits—from deeper learning and workforce preparation to positive impacts on student achievement. Additionally, HIPs work for all students, especially those who have been historically underrepresented in college success measures. The National Association of Colleges and Employers (NACE) has long been a partner in this work, informing us about what employee skills and dispositions are most needed. This session aligns NACE's competencies with general education outcomes and then with practical teaching and learning strategies for easy classroom implementation.

Heather Lang, Director, Academic Professional Development; Robin Schofield, Executive Director, Teaching and Learning Transformation Hub, Community College of Aurora, CO

POSTER SESSION

LEARNING AND TEACHING

Mortality Trends and Cadaveric Donations in Washington, D.C.

Room 313

This poster highlights a collaborative student-faculty research project at the University of the District of Columbia Community College analyzing mortality trends and anatomical donation patterns among Washington, D.C.'s homeless population from 2022 to 2024. Using a social epidemiological framework, the study compares mortality rates, causes of death, and donor representation among unhoused individuals, revealing both rising mortality and systemic barriers to donation access. Conducted through the Mortuary Science and Life Sciences programs, the project demonstrates how community colleges can engage students in applied public health research while integrating anatomy, ethics, and civic responsibility. The poster presents key findings, student learning outcomes, and implications for teaching social determinants of health through data-driven research and community partnership.

Michael Ha, Assistant Professor, Life and Physical Sciences, University of the District of Columbia Community College, DC

10:45 - 11:45 AM

FORUMS

LEADERSHIP AND ORGANIZATION

Agile Leadership in Higher Education: Navigating Change With Adaptability

JW Grand Ballroom 2

Colleges are facing constant change—from shifting enrollment and funding models to workforce demands and the rapid rise of artificial intelligence. Traditional leadership approaches can feel too rigid in this environment. This forum introduces agile leadership as a practical framework for anyone in higher education who is responsible for leading people, projects, or programs. Through stories of accreditation efforts, workforce partnerships, and cross-campus collaborations, participants will see how agile principles help institutions respond quickly and effectively. Interactive polls, case discussions, and small-group activities will give participants the chance to connect theory to their own roles. Whether you are a faculty leader, program coordinator, or senior administrator, this session provides adaptable strategies to build resilience, foster collaboration, and spark innovation across your campus.

Shadi Kilani, Dean, Technology, Health, and Business, Tarrant County College District, TX

Building and Sustaining an AI Community of Practice and Play

JW Grand Ballroom 1

What happens when people learn, experiment, and problem-solve together? This interactive session explores how community colleges can build and sustain communities of practice and play (CoPPs) around AI that cultivate curiosity, confidence, and capacity across roles. We will examine key design principles for launching and growing CoPPs, explore facilitation strategies that keep engagement high, and learn how play can lower barriers to experimentation while still supporting institutional goals. Through collaborative activities and shared examples, participants will leave with a clear framework and practical steps to spark or strengthen their own AI communities. Designed for presidents, deans, faculty leaders, instructional designers, and staff developers, this session offers a replicable model for embedding AI innovation into the culture and daily practice of a college.

Josie Milliken, Dean, Distance Education, PimaOnline, Pima Community College District, AZ

LEARNING AND TEACHING

From Chatbots to Brain Dumps: Personalizing Online Learning

JW Grand Ballroom 7

Personalized learning is no longer a future goal; it's here, transforming how community colleges design and deliver online education. Through live polling and quick think-pair-shares, participants will explore innovative strategies that bring personalization to life in online courses. We will showcase practical methods, such as AI-powered chatbot tutors and simulations, that adapt to learner needs and build communication skills; branching scenarios that immerse students in healthcare decision-making; and student-driven memory retrieval activities known as brain dumps, which improve content retention. Presenters will share examples of how these approaches are integrated into course design to support diverse learners. Participants will leave with concrete ideas, tools, and inspiration for implementing scalable, student-centered personalization in their own online programs.

Sharon Tjade-Burkes, Senior Instructional Designer; Meredith Hook, Instructional Designer; Dee Snow, Instructional Designer, eLearning, Sinclair Community College, OH

STUDENT SUPPORT AND DEVELOPMENT

Elevating the Experience: Maximizing Student Time at the Community College

JW Grand Ballroom 4

Community college students navigate unique challenges, often balancing family and employment while pursuing an education. This presentation will cover how to offer solutions for modern career and transfer challenges faced by new graduates, and how community colleges can be a dynamic career launchpad. We will analyze current job market demands and showcase career and technical education programs. Participants will learn how innovative student success models, robust partnerships, and effective programming and transfer planning can guide students from enrollment to meaningful careers or seamless transfer pathways. This session is ideal for student services staff, administrators, and workforce partners aiming to implement new student success initiatives.

Dakota Haas, Retention Advisor, Career and Technical Education, Rowan College at Burlington County, NJ

Rethinking Orientation: Improve Attendance and Engagement Through Innovation

Rooms 309-310

Community colleges serve students with diverse backgrounds, responsibilities, and goals—and orientations must adapt to meet those realities. At Onondaga Community College (OCC), rethinking orientation has meant building a flexible, student-centered experience that combines the best of online and in-person opportunities. In this session, participants will learn how OCC designed and continually refined an online orientation that complements, rather than replaces, in-person programming. Years of iteration have resulted in a more engaging and accessible model, with lessons that can be applied at any institution. Beyond orientation, OCC has expanded the platform into a broader Student Success Hub—incorporating training for student club leaders, Title IX and hazing prevention modules, and other resources that extend its value across campus. By leveraging a single hub for multiple touchpoints, OCC has increased student engagement and made orientation more than a one-time requirement.

Shawn Edie, Director, Student Orientation, Leadership, and Engagement, Onondaga Community College - SUNY, NY; Fred Scott, Head of Partnerships, Innovative Educators, CO

WORKFORCE PREPARATION AND DEVELOPMENT

From Campus Jobs to Career Confidence: Redefining Student Employment

JW Grand Ballroom 3

Student employment can be one of the most powerful forms of work-based learning when designed with intentional career development outcomes. This session will showcase how one institution transformed its student employment program into a structured, student-centered experience. Initiatives include, but are not limited to, (1) a centralized application process through Handshake that ensures equitable student opportunity; (2) personalized outreach to students not hired for on-campus roles to connect them with other opportunities; (3) job description templates based on NACE Career Competencies to highlight transferable skills; (4) a case management model in which students meet with career counselors to reflect on experiences, strengthen resumes, and prepare for interviews; (5) early and ongoing evaluations, reframed as learning tools, to help students build professional skills; and (6) an end-of-year employment celebration recognizing student-employees' contributions and achievements. Participants will gain adaptable strategies for embedding equity, efficiency, and career development into student employment programs.

Laura Aycock, Associate Director, Career Services, Arapahoe Community College, CO

POSTER SESSION

LEARNING AND TEACHING

Blazing a CBE Trail: Pioneering a New Path for Early Education

Room 313

Saddle up for a ride through how Shasta College ECE faculty wrangled the wild frontier of teacher preparation—blazing a bold new trail where none had dared to ride before. With grit and vision, they charted a course through rough terrain: ropin' together curriculum, hitchin' it to state and national standards, wranglin' college bureaucracy, and rustlin' up support from stakeholders. Every decision followed their true north star—the students—using every tool in their saddlebag, from differentiated instruction to hands-on work experience, ensuring that no learner was left behind. What emerged wasn't just a shiny new program, but a whole new frontier of respect for student smarts and perseverance. Like a well-built homestead on the plains, this approach didn't just survive the wild—it transformed the territory for every traveler after. Since 2021, Shasta College has been a statewide competency-based education (CBE) pilot site, launching its first certificate in fall 2025.

Kate Ashbey, Faculty, Early Childhood Education; Jeanne Veich, Faculty, Business, Agriculture, and Career Technical Education, Shasta College, CA

ROUNDTABLE DISCUSSION

STUDENT SUPPORT AND DEVELOPMENT

Writing Center 3.0: Reimagining Program Framework Through Data Analysis and Advocacy

Room 314

This roundtable explores how academic support programs can better serve the diverse and evolving needs of community college learners. Drawing from Bakersfield College Writing Center's award-winning project, we present a data-informed framework developed at a rural-serving institution with large populations of Generation 1.5 ELL students, early college participants, baccalaureate cohorts, and justice-impacted learners. By assessing the efficacy of existing services and treating composition students as distinct cohorts with varied goals, we identified service gaps, implemented scalable innovations, and strengthened equitable support. These efforts led to significant gains in student success and persistence among writing center users. The session will first share key insights and strategies from our model, then invite participants into an interactive dialogue to reflect on their own institutional contexts, challenges, and opportunities for sustainable collaboration. (This session highlights [Kern Community College District's 2024 2025 Innovation of the Year Award winner](#).)

Kimberly Arbolante, Program Manager, Writing Center; Tiffany Wong, Adjunct Faculty, English, and Data Tracking Lead, AB1705; Marissa Patton, Adjunct Faculty, English, Bakersfield College, CA

11:45 AM - 1:00 PM

SOLUTIONS CENTER

JW Grand Ballroom Foyer

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11:45 AM - 1:00 PM

LUNCH ON YOUR OWN

1:00 - 2:00 PM

FORUMS

LEADERSHIP AND ORGANIZATION

Leveraging the Library as an Innovation Incubator

JW Grand Ballroom 2

This forum explores the library as an incubator for innovation, refocusing the library as the campus's social and academic center, offering students the platform and ability to discuss and challenge information and technology. The community college library is a valuable catalyst to motivate innovation on our campuses. Our libraries can also be a platform to integrate core learning outcomes and foster student engagement. Libraries need to provide access to content, people, space, and technology and to offer instruction. Additionally, they can motivate innovation and serve as an equalizing space and outreach arm to the campus and community. Participants will learn strategies to empower their library to take risks and implement innovative technologies that contribute to flexibility in teaching and instructional spaces and identify new ways to impact student success outcomes.

Terra Jacobson, Dean, Learning Resources, Moraine Valley Community College, IL; Spencer Brayton, Director, Library Services, Waubonsee Community College, IL

LEARNING AND TEACHING

Codesigning a Free AI PD Program: AI 4 Learning

JW Grand Ballroom 7

Faculty and administrators from teaching-intensive institutions across the U.S. collaborated to cocreate a free online professional development (PD) course for educators at broad-access institutions. The course helps faculty learn to use AI in their teaching effectively and ethically. This collaboration was led by Carnegie Mellon University and College of the Canyons, working with faculty from California Community Colleges, State University of New York, and United Negro College Fund members. The development process engaged subject matter experts and pilot participants to codesign and improve the course and supported a facilitated community of practice. This openly licensed PD course is available for free on Carnegie Mellon University's Open Learning Platform. Participants will learn about the unique codesign process and how they can access this PD on AI.

James Glapa Grossklag, Dean, Learning Resources and Distance Learning, College of the Canyons, CA

STUDENT SUPPORT AND DEVELOPMENT

Building Belonging: Peer Mentors Supporting First-Generation Students

Rooms 309-310

First-generation college students often navigate college with limited social capital and inconsistent access to academic support networks. Many struggle to find belonging, motivation, and self-efficacy during their first year. This session explores how community colleges can design, launch, and sustain peer mentoring programs grounded in motivational interviewing and intrusive advising to build authentic connections and improve student outcomes. Participants will learn how to structure a peer mentoring program that empowers students

to help other students, strengthening both mentee persistence and mentor leadership. The session will share evidence-based practices from higher education research and real implementation examples emphasizing belonging, empowerment, and equity for first-generation learning.

Jeffrey Edwards, Director, TRIO Student Support Services, Camden County College, NJ; Fred Scott, Head of Partnerships, Innovative Educators, CO

Reconnect and Rise: Empowering Adult Learners Through the JagReconnect Promise

JW Grand Ballroom 4

Join us for an in-depth look at South Texas College's JagReconnect Adult Promise Program, a bold and innovative initiative focused on reengaging adult learners who have previously stopped out of college. This session will explore the strategies used to successfully identify, contact, and support returning students, with a strong focus on persistence and credential completion outcomes. Additionally, learn about a case study of situations encountered that provided opportunities for continuous development of JagReconnect and hear student success stories. Participants will gain practical insights into the program's design, implementation, and student-centered approach—demonstrating how second chances can lead to real success stories. Designed for community college directors and managers, this session is ideal for those seeking to launch or enhance reengagement efforts aimed at adults with some college but no credential. Discover how to grow enrollment in your region through proven, scalable strategies that help adult learners reconnect—and rise.

Daisy Cuevas, Coordinator, Student Reengagement; Luisa Ramirez, Director, Student Reengagement, South Texas College, TX

WORKFORCE PREPARATION AND DEVELOPMENT

Choices and Experiences of Students in Noncredit Workforce Education

JW Grand Ballroom 1

Why do adults enroll in noncredit workforce programs? What do they hope to gain from them? This forum will present findings from a study on noncredit workforce students at three community colleges. Major themes include nonlinear enrollment pathways, attractive program features, common challenges facing students, and promising strategies for student advising and support. Designed for deans, directors, faculty, managers, supervisors, and presidents, the session will deepen participants' understanding of noncredit students' education journeys as well as their considerations when and motivations for enrolling. Participants will also gain perspective on the ways that students' education and employment decisions are sometimes misaligned with their career goals. Participants will reflect on how these findings align with their own institutional experiences through a Q&A-based conversation.

Nicole Sandelier Boyd, Researcher, Rutgers University Education and Employment Research Center, NJ; Diana Lupercio, Director, Short-Term Vocational, Mt. San Antonio College, CA

Pre-Apprenticeship: Seven Days to Career Success

JW Grand Ballroom 3

This pre-apprenticeship program is designed to meet the needs of employers, community members, high schools, and state entities. The innovative model equips underemployed and unemployed persons with industry knowledge, recognized credentials, and the opportunity to interview with hiring employers, all within just seven days. We even found a way to make it free for students. Come and learn how.

Gina De rosier Cook, Dean, Workforce Development, Elgin Community College, IL

POSTER SESSION

LEARNING AND TEACHING

AI in Education: Practical Lessons and Emerging Opportunities

Room 313

This poster will feature a novel classroom use of generative AI that was deployed in general education core classes at Miami Dade College – North Campus. An agent using GPT technology in Microsoft CoPilot Studio was created. Tara the Teaching Assistant was designed specifically to manage questions related to course logistics, including course identifiers, term dates, instructor information, required materials, and assignment/exam due dates. The work shows how AI can be used to enrich student engagement and empowerment, enabling teachers to concentrate on deeper teaching interactions. Findings include measurable reductions in response time and increased student satisfaction with course information accessibility. The presentation offers practical strategies for easily and responsibly implementing AI in teaching. It also explores pedagogical considerations, such as AI literacy and academic integrity. This initiative underscores how thoughtfully designed AI tools can strengthen, not replace, the human connection at the heart of higher education.

Mayte Insua-Auais, Professor, Social Sciences, Miami Dade College - North Campus, FL

ROUNDTABLE DISCUSSION

WORKFORCE PREPARATION AND DEVELOPMENT

Beyond the Badge: Building Workforce Pathways Through Purposeful Partnerships

Room 314

How can community colleges integrate industry-recognized credentials without losing the heart of academic learning? In this roundtable, the presenter invites faculty and workforce leaders to explore how partnerships, purposeful design, and shared language can bridge the gap between classroom learning and employer needs. Using the Topics, Tasks, Tools, Trends (4T) Framework, participants will discuss ways to map general education and program courses to professional certificates, engage faculty across disciplines, and build internal capacity for sustainable credential pathways. While not limited to STEM, this discussion highlights scalable strategies that support technical and cross-disciplinary workforce pathways, including programs embedding data analytics, cloud computing, and digital literacy credentials. Together, we'll exchange examples, identify challenges, and cocreate practical steps to align workforce preparation with the community college mission.

Elizabeth Hornsby, Adjunct Faculty, Humanities and Social Sciences, Grand Canyon University, AZ

2:15 - 3:15 PM

FORUMS

LEADERSHIP AND ORGANIZATION

From Spark to Startup: Building a Startup Launchpad at a Community College

JW Grand Ballroom 1

In this session, join a cross-disciplinary team of faculty, staff, and administrators in exploring the implementation of our incubation program at Foothill College. Learn how our existing programs, including Foothill's Innovation Challenge, Research Service and Leadership Symposium, Science Learning Institute, and Emerging Technologies Institute, collaborated across divisions and with industry to develop an incubation program for students. The program aims to give students the opportunity to gain real-world skills in

transforming their ideas from conception to fruition, and eventually, to pitching their products to industry leaders. This session will include the creators of the program, detailing how such an infrastructure can be scaled and how students can utilize these opportunities to enhance their credentials both on paper and with real-world learned skills such as critical thinking, problem solving, conflict resolution, and project execution.

Zach Cembellin, Dean, STEM; Laurence Lew, Professor, Business; Karl Ashley Welch, Administrative Assistant, STEM; Ron Zinger, Short Course Instructor, Kraus Center for Innovation, Foothill College, CA

Guiding AI Integration: Leadership Lessons From the Front Lines

JW Grand Ballroom 2

As artificial intelligence transforms higher education, community colleges face the dual challenge of innovation and inclusion. This interactive forum explores how Middlesex Community College developed a comprehensive plan for AI integration across teaching, learning, and operations. The presenter will share lessons learned from his first year leading institutional efforts—balancing experimentation with governance, aligning AI literacy across departments, and building faculty trust through training and ethical frameworks. Participants will discuss common barriers, exchange institutional strategies, and codevelop actionable approaches to managing AI adoption within their own colleges. The forum emphasizes practical leadership models, cross-campus collaboration, and strategies for fostering a culture of responsible innovation. Primary Audience: academic deans, faculty leaders, instructional designers, and institutional planners.

Peter Shea, Assistant Dean, Digital Innovation and AI Integration, Middlesex Community College, MA

LEARNING AND TEACHING

From Detection to Dialogue: Practical Strategies for Building GenAI Literacy

JW Grand Ballroom 7

Generative AI (GenAI) has prompted educators to rethink how students demonstrate their learning, raising urgent questions about assessment, integrity, and engagement. Because there is no reliable way to prevent or detect GenAI use in coursework, educators must shift from prohibition to collaboration—working with students to create a culture of trust and authentic learning. The Teaching and Learning Transformation Hub at Community College of Aurora supports that coproduction through a robust GenAI Initiative designed to equip faculty and students with the skills to engage responsibly with AI. Our program centers on the following outcomes: (1) developing and communicating AI literacy; (2) designing transparent, relevant assignments; and (3) establishing clear and accessible AI use.

Heather Lang, Director, Academic Professional Development; Robin Schofield, Executive Director, Teaching and Learning Transformation Hub, Community College of Aurora, CO

STUDENT SUPPORT AND DEVELOPMENT

From Caution to Confidence to Closing Equity Gaps

JW Grand Ballroom 4

The Academic Success Workshop (ASW) is a required intervention for students who find themselves below good standing for the first time, resulting in academic caution. Redesigned in 2020, after reviewing plateaued data and critical student feedback and identifying barriers to access, Counseling and Career Development Center faculty reformatted the ASW in Canvas, providing students 24/7 access in a familiar interface. In collaboration with Academic Advising, workshop modules prioritize diversity, equity, and inclusion; focus on important themes to support student success; and require the completion of a post-survey for ongoing data collection about noncognitive challenges and other factors impacting and supporting students' academic success. Post-survey data, gathered and assessed by Institutional Research and Information Technology, indicate students' consistent positive outcomes toward retention and completion as well as an increased sense of belonging and motivation to persist. Faculty, student success and student development staff, and

administrators are encouraged to attend. (This session highlights [Moraine Valley Community College's 2024 2025 Innovation of the Year Award winner](#).)

Sharon Brennan, Counselor; Aminah Salah, Counselor, Moraine Valley Community College, IL

Modernizing Student Support in the Age of AI

Rooms 309-310

Community colleges are serving students with increasingly complex academic, financial, and personal needs—yet many student support decisions still rely on fragmented data, delayed signals, and manual processes. This forum explores how data and emerging AI-supported approaches can help student services teams identify needs earlier, prioritize outreach more effectively, and coordinate support at scale. Grounded in innovative work underway at Roane State Community College, the session uses a composite student case to examine how institutions recognize when a student is struggling, decide how to intervene, and understand whether support efforts are making a difference. Participants will reflect on their own student support practices; surface common challenges in early warning, advising, and retention; and consider how more unified, data-informed approaches can modernize student services while preserving professional judgment and human connection. Designed for vice presidents, deans, directors, advisors, and student success leaders, this session emphasizes practical insight, collaboration, and student-centered innovation.

Ryan Lau, CEO, Straia; Stringer; Jamie Stringer, Vice President, Student Services and Innovation; Kat Baker, Executive Director, Student Services, Roane State Community College, TN

WORKFORCE PREPARATION AND DEVELOPMENT

Designing an Employer Engagement Engine: A Holistic Strategy

JW Grand Ballroom 3

Illinois Central College (ICC), in partnership with Education Design Lab's Community College Growth Engine, is redesigning its employer engagement strategy to create a coordinated, measurable approach to partnership development. Using the Lab's employer engagement process and five-phase framework, ICC mapped its current employer ecosystem, identified communication gaps, and piloted new tools to assess and strengthen relationships. This interactive session highlights ICC's journey applying the Lab's Ladder of Engagement framework to codesign micro-pathways with employers in high-demand sectors. We will review ICC's employer engagement standard operating procedure as well as the process and stakeholders included in developing it. Participants will leave with practical tools for tracking and deepening employer relationships, insights from ICC's cross-departmental design process, and strategies to engage employers as codesigners of micro-pathways that expand learner-earner opportunity and strengthen regional workforce ecosystems.

Joe Davis, Senior Education Designer, Education Design Lab, DC

3:30 - 5:00 PM

GENERAL SESSION



JW Grand Ballroom 5-6

KEYNOTE PRESENTATION

- Michael Gavin, President and CEO, The Alliance for Higher Education

Innovation at the Sector Level

This keynote will explore how true innovation in higher education must happen at the sector level, with community colleges at the center. Community colleges multiplied rapidly in the mid-20th century in response

to a national call to expand educational opportunity, and as democracy's colleges, they have long been the nation's most democratic institutions. They reshaped the American landscape in the mid-1900s, yet our economy, politics, society, and technology have accelerated in ways our sector has not fully matched. The keynote will argue that it's time for a new commission on community colleges—not one led by politics, but one catalyzed by a coalition of leaders and practitioners. It will highlight that many of the solutions we seek around value, economic mobility, and public trust already exist within our own institutions. By examining our sector's strengths and weaknesses, we can surface concrete practices that shift both our work and the nation's understanding of higher education. You'll be invited to consider how community colleges can once again claim their role as the moral and intellectual center of American democracy—and what it will take, in your college and in our collective sector, to get there.

5:00 - 6:30 PM

SOLUTIONS CENTER

JW Grand Ballroom Foyer

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5:00 - 6:30 PM

RECEPTION

JW Grand Ballroom Foyer

Join us in a casual atmosphere to mingle, network, and get acquainted with colleagues while enjoying light hors d'oeuvres. The drink ticket you received with your badge at conference check-in can be used for one beverage on offer during this event.

Monday, March 16

** All conference activities take place on the 3rd floor of the JW Marriott Indianapolis.*

8:00 AM - 5:00 PM

REGISTRATION, PRESENTER SUPPORT, AND AWARDS DESKS

JW Grand Ballroom Foyer East

8:00 - 9:00 AM

SOLUTIONS CENTER

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innovative companies. Participate in the Passport Game for a chance to win one free registration for the 2027 Innovations Conference! Find out how in the Event Information area of the conference app.

9:00 - 10:00 AM

GENERAL SESSION



JW Grand Ballroom 5-6

KEYNOTE PRESENTATION

- France Hoang, Co-Founder and CEO, BoodleBox

The Community College AI Advantage: From Access to Innovation

Community colleges serve as democracy's front door to opportunity—and AI must follow the same path. This keynote challenges the notion that advanced AI tools are only for elite institutions, presenting a vision where every community college can lead the AI revolution in education.

Drawing on 25 years of experience spanning national security, law, and technology entrepreneurship, Hoang shares how community colleges are uniquely positioned to democratize AI access for students who need it most. Learn practical strategies for implementing collaborative AI that enhances teaching, improves student outcomes, and prepares learners for an AI-driven workforce—without breaking institutional budgets or compromising academic integrity.

Through real-world case studies from community colleges already transforming their campuses, discover how to move beyond pilot programs to sustainable, scalable AI integration. This presentation addresses the critical questions facing community college leaders: How do we ensure access? How do we maintain our mission while embracing innovation? How do we prepare students—and faculty—for an AI-augmented future?

Leave with actionable insights for fostering cross-sector collaboration, building faculty confidence with AI, and positioning your institution as an innovation leader. The future of education isn't being written at elite universities; it's being built at community colleges.

10:15 - 11:15 AM

FORUMS

LEADERSHIP AND ORGANIZATION

Day One Access in Action: Results From Lone Star College

Rooms 309-310

As community colleges confront evolving student expectations and rising affordability pressures, campus retail operations are reemerging as a powerful lever for transformation. At Lone Star College, a multi-campus community college system serving Greater Houston, a bold strategic shift is underway. Rather than taking incremental steps through traditional Inclusive Access models, Lone Star made the decisive move to implement a comprehensive Equitable Access program. In this session, the presenter will share the financial, operational, and strategic framework that guided this transformation. She will discuss the institution's transition to hybrid

collegiate retailing; the decision to outsource campus store operations; and how cross-functional collaboration drove measurable outcomes, including a 92% participation rate with 88% of materials being delivered digitally. This systemwide initiative has improved affordability, simplified operations, and enhanced the student experience, while also supporting and reinforcing fiscal responsibility and operational efficiency.

Kelly Tilstra, Director, Day One Programs, VitalSource Technologies, TN; Kristy Vienne, Vice Chancellor, Administration and Finance, and CFO, Lone Star College System, TX

From Curiosity to Confidence: Inspiring AI Transformation in Higher Education

JW Grand Ballroom 1

How can community colleges move from curiosity about AI to confident human-centered adoption? In this engaging forum, Merced College shares a roadmap for building trust, clarity, and collaboration across the institution. We will explore how AI can solve problems, improve processes, and enhance the student experience, all while keeping people at the heart of innovation. This session highlights Merced's AI Guidelines and Policy framework, a districtwide AI Innovation Challenge, and a new AI course designed for faculty and staff. Participants will engage in guided dialogue to identify opportunities for connection, creativity, and responsible implementation on their own campuses. Rooted in the mission that "Students are our focus, and we are known by their success," this session models openness, psychological safety, and shared leadership in the age of AI.

Kody Stimpson, Dean, Innovation and Institutional Effectiveness, Merced College, CA

Mentorship x 60: 10 Years of Clark State's SOAR Program

JW Grand Ballroom 8

This session will highlight Clark State's award-winning employee mentorship program: Serving Our Own through Advancement and Retention (SOAR). In this interactive session, the presenter will include research and best practices in how mentorship has created student success champions at the college. The audience will learn about the competencies developed, including legislative advocacy, governance, strategic planning, and budgeting as well as leadership development and career planning. SOAR alumni and current SOAR participants will share lessons learned, promotions, and impacts made at the college as a result of their required Board of Trustees-approved projects, including the development of a comprehensive wellness program and an Office of Student Support Services. Learn how your college can create a mentorship program that gives to its employees and the college at the same time by centering student success as the guiding principle of mentorship.

Jo Alice Blondin, President, Clark State College, OH

STC Valley Promise: A Nationally Recognized Model for Student Success

JW Grand Ballroom 2

South Texas College's Valley Promise, a recipient of the 2025 College Promise National Impact Award, is transforming college access and completion for first-generation and low-income students in South Texas. Through a last-dollar scholarship and comprehensive support model, Valley Promise integrates enrollment management, financial aid, and academic coaching to ensure equitable student success. Leveraging Salesforce technology, the program provides real-time tracking, targeted communication, and actionable data analytics that drive decision-making and outcomes. Presenters will share lessons learned in developing regional partnerships, restructuring institutional processes, and sustaining funding through collaboration. Participants will engage in an interactive design activity to create a Promise-style model tailored to their own campuses. This session is especially relevant for student affairs leaders, enrollment managers, and academic and student support professionals.

Melissa Peña-Montes, Director, Valley Promise; Matthew Hebbard, Vice President, Student Affairs and Enrollment Management, South Texas College, TX

LEARNING AND TEACHING

AI Across Campuses: Strengthening the Transfer Pipeline Through Peer Collaboration

JW Grand Ballroom 7

How can community colleges strengthen the transfer pipeline while preparing students for an AI-integrated workforce? This session highlights a partnership between College of Central Florida (CF) and University of Florida (UF) that connects first-year CF students with UF peers through three structured virtual touchpoints: introductions, cross-campus peer reviews, and reflection on transfer goals. Students use generative AI to create personal websites showcasing their academic pathways, skills, and career plans. The exchange culminates in a UF campus visit that deepens belonging and transfer intent through hands-on exploration of majors and faculty connections. Presenters will share outcomes, templates, and facilitation guides. Participants, especially faculty, advisors, and program coordinators, will engage in collaborative activities to adapt this community college-led model for their own institutions.

Julee McCammon, Associate Professor, Humanities and Social Sciences, College of Central Florida, FL; Adrienne Provost, Assistant Dean, Liberal Arts and Sciences, University of Florida, FL

California's Big Bet on Zero Textbook Cost Pathways

JW Grand Ballroom 9

The largest system of higher education in the U.S., the California Community Colleges, obtained funding to develop zero textbook cost (ZTC) pathways, built primarily with open educational resources (OER). As of 2026, colleges are implementing hundreds of ZTC pathways to remove financial barriers and support faculty creativity at scale. In this session, hear from a statewide leader who is supporting colleges in this historic work. Learn about supports provided to colleges, success metrics to date, and broader implications of California's ZTC movement for other states. Participants will be invited to share their own experiences with ZTC development and contribute to a discussion on scaling OER efforts nationwide. This session will be of interest to deans and chief academic officers as well as faculty leaders and librarians aiming to create equitable pathways at scale.

James Glapa-Grossklag, Dean, Learning Resources and Distance Learning, College of the Canyons, CA

STUDENT SUPPORT AND DEVELOPMENT

From Connection to Completion: Evolving Student Support at SUNY Orange

JW Grand Ballroom 4

SUNY Orange implemented Orange Connect (EAB Starfish) to enhance the efficiency, coordination, and equity of student support services. Through a phased rollout, faculty and professional staff collaboratively developed a shared advising model designed to strengthen communication, streamline student interventions, and close achievement gaps. This presentation will explore how intentional collaboration and data-informed practices helped improve enrollment, retention, and course success rates while fostering a more holistic approach to student development. Presenters will share lessons learned from engaging cross-campus teams, aligning academic and student support units, and using technology to create a more connected college experience. Participants will gain practical strategies for leading sustainable, equity-focused change in advising and student services—regardless of institutional size or structure—and will be encouraged to consider how shared ownership of student success can transform campus culture and outcomes.

Angela Rios, Associate Vice President, Learning and Student Success; Dana Salkowsky, Director, Center for Teaching and Learning; Flor Araujo, Director, Center for Student Success, Orange County Community College - SUNY, NY

WORKFORCE PREPARATION AND DEVELOPMENT

Transforming Internship Learning Into Success Through Evidence-Based Reflection Workshops

JW Grand Ballroom 3

Effective internship reflection remains a persistent challenge across technical and vocational education and training institutions, with students often unable to articulate workplace learning or connect experiences to career development. This action-based research employed structured reflection workshops utilizing Driscoll's reflection framework to enhance students' internship outcomes in Singapore. Using experimental design, our study achieved significant gains in reflective writing competencies and communication abilities through AI-assisted text analysis of reflection journals. Pre- and post-experiment surveys demonstrated measurable improvements in students' problem-solving articulation and career readiness. Our innovative workshop model combines instructor-led facilitation, Lego Serious Play® engagement techniques, and contextualized peer learning with quick-reference tools. Participants will experience hands-on demonstrations and learn implementation strategies for scaling across programmes. This evidence-based approach addresses workforce preparation needs by developing students' critical thinking, problem-solving communication, and career articulation abilities. Primary audience includes faculty, internship coordinators, and workforce development professionals seeking actionable methods to enhance internship outcomes.

Shiang Yong Tan, Manager, Electronics and Info-Comm Technology; Pei Shan Siah, Lecturer, Business and Services; Karen Loh, Manager, Business and Services, Institute of Technical Education, SG

POSTER SESSION

LEARNING AND TEACHING

11:15 AM - 2:00 PM

SOLUTIONS CENTER

JW Grand Ballroom Foyer

Conference sponsors provide hands-on demonstrations of their higher education products and services for participants. Stop by each station to discuss how your institution can benefit from working with these innovative companies. Participate in the Passport Game for a chance to win one free registration for the 2027 Innovations Conference! Find out how in the Event Information area of the conference app.

11:30 AM - 12:30 PM

SPECIAL SESSION



LEADERSHIP AND ORGANIZATION

Building a Culture of Innovation and Change at a Community College

JW Grand Ballroom 5-6

Innovation is not just about adopting new technology—it's about creating a culture that embraces change and inspires new ways of thinking. At Merced College, a two-year Hispanic-Serving Institution in California's Central Valley, we have intentionally built such a culture, transforming programs, services, and community impact. This session will highlight how Merced College has secured millions in grant funding and leveraged public-private partnerships to diversify resources and integrate workforce development with innovation. Examples include launching Dreamscape Learn, an immersive virtual reality lab; developing an Ag Innovation Program and Smart Farm connecting industry research with student training; embedding AI into academics and operations; and

reimagining workplace culture with High-Flex Fridays and wellness programs. We have also established a Dean of Innovation role and the Merced College Innovation Center as institutional drivers of change. Participants will explore how intentional leadership, partnerships, and openness to change foster innovation at any institution.

Chris Vitelli, Superintendent/President, Merced College, CA

FORUMS

LEADERSHIP AND ORGANIZATION

Building the Future: The CT State AI Presidential Fellows Model

JW Grand Ballroom 1

This session explores Connecticut State Community College's (CT State) Presidential AI Fellows program, where 37 leaders across multiple campuses drove ethical, collegewide AI implementation. Learn how to build leadership pipelines, establish ethical frameworks, and launch student-centered AI initiatives with a replicable roadmap for your institution.

Carey Hawkins Ash, Special Advisor to the President, Connecticut State Community College, CT

Leading Through Transformation: A Human-Centered Approach to Organizational Change

JW Grand Ballroom 2

The volume and pace of change present on today's college campuses require every leader to possess the foundational knowledge and skills necessary to facilitate transformation from wherever they sit within the institutional hierarchy. By engaging in this session, participants will understand how to manage change with a human-centered approach that promotes collective buy-in; enables thorough implementation; and eases change resistance, initiative fatigue, and other employee relations issues that surface due to poorly-led change. Based on her recently published book, *Essential Practices of Organizational Change in Higher Education*, the presenter will share five change leadership practices that bridge the gap between high-level strategy and frontline operations by focusing on execution through aligned employee participation—helping leaders make decisions, take actions, and allocate resources that effectively engage and prepare the faculty and staff who will be expected to carry out and sustain the change.

Nicole Gahagan, Associate Vice President, Strategic Integrations and Initiatives, Madison Area Technical College, WI

LEARNING AND TEACHING

Culture-Based Visual Learning: Making Learning Accessible and Assessable

JW Grand Ballroom 8

Using cultural objects to contextualize learning in trickier parts of the curriculum can make learning more accessible to students who traditionally struggle. Visual, or object-based, learning can shift learning from the cognitive domain into the affective and psychomotor domains, resulting in a richer learning experience. At the same time, visual learning projects can produce some of the most beautiful, lowest-hanging fruit for the assessment of student learning. This session will provide examples of how the incorporation of ethnographic art can be used to teach in the curriculum, the co-curriculum, and community engagement efforts.

Edward Hummingbird, Director, Institutional Research Effectiveness and Planning, Southwestern Indian Polytechnic Institute, NM; Samantha Piper, Instructor, Fine Arts and Communications, Carl Albert State College, OK

Faculty Investment Teams: A Professional Development Journey

JW Grand Ballroom 9

Join us for an interactive session that showcases how Delta College is investing in its faculty to build a more inclusive, engaging, and student-centered learning environment. Discover the four Faculty Investments—Creating Community, Having Conversations, Supporting Student Progress, and Practicing Situational Fairness—that are transforming teaching and learning across campus. By emphasizing connection, reflection, and shared

ownership of student success, the Faculty Investment Teams model redefines faculty development as a collaborative, inclusive process that directly enhances the student experience and strengthens institutional culture. Come ready to connect, reflect, and leave with actionable ideas to strengthen faculty engagement and student success at your college.

Jerrard Johnson, Instructor, Communication; Beth Kelch, Professor, Mathematics; Janet Alexander, Professor, English, Delta College, MI

From Chalkboard to Chatbot: Evolving Teaching Through AI Integration

JW Grand Ballroom 7

This session traces one educator's journey from traditional, tech-free teaching to designing AI-driven learning experiences and a custom educational app. Through storytelling, demonstration, and audience participation, the session explores how intentional integration of AI can enhance engagement, deepen learning, and promote academic integrity. Participants will have the opportunity to engage in exercises to mirror this evolution, reflect on their comfort zones, and learn about tools to help AI partner with education, not replace the human connection that drives authentic learning.

Kristen Mudge, Faculty, Psychology, Jackson College, MI

STUDENT SUPPORT AND DEVELOPMENT

Helping Students Succeed: Direct Financial Supports Address Unmet Basic Needs

JW Grand Ballroom 4

Supporting the growing population of college students with unmet basic needs demands new approaches to meet our educational mission. The St. Louis Community College Financial Supports Initiative, envisioned by our board of trustees and implemented by the Student Advocacy and Resource Centers, integrates an existing Emergency Fund Award with the new Archer Meals Award and Basic Needs Award. Utilizing an individualized and comprehensive social work approach, these programs were designed to holistically serve the unmet needs of under-resourced students, so they develop the stability and capacity to continue their education. Learn more about our intrusive and collaborative approach to providing immediate financial assistance and long-term support and resources. Standard operating procedures based on evidence-based best practices, diverse funding models, lessons learned, and assessment and evaluation tools demonstrating effectiveness will be shared in this interactive presentation. (This session highlights [St. Louis Community College's 2024 2025 Innovation of the Year Award winner](#).)

Keith Robinder, Vice President, Student Support Programs, St. Louis Community College, MO

Placement Processes as Bridges to Success: Ivy Tech's Knowledge Assessment

Rooms 309-310

Legacy placement practices are ineffective and at odds with the educational mission of community and technical colleges. Nonetheless, many institutions have struggled to implement and sustain alternative approaches, resulting in reduced recruitment, poor student success, lower retention, and revenue shortfalls. Institutions must utilize technology to blend seemingly different institutional obligations into a coherent, holistic approach for managing marketing, placement, and persistence. In this presentation, Ivy Tech Community College (ITCC) presenters will share their experiences with and outcomes from using a solution called EdReady. ITCC discarded its high-stakes placement tests in favor of a customized solution: the EdReady-powered Knowledge Assessment. Students matriculating to any ITCC campus can use Knowledge Assessment to evaluate their readiness for desired courses, and, if necessary, improve their readiness to enroll and succeed in their preferred courses. We'll show evidence that the model works as intended, at scale.

Ahrash N. Bissell, President, The NROC Project, AZ; Tim Kish, Director, Institutional Research, Ivy Tech Community College, IN

WORKFORCE PREPARATION AND DEVELOPMENT

Texas Opportunity High School Diploma: Two Credentials, One Life-Changing Opportunity

JW Grand Ballroom 3

The Texas Opportunity High School Diploma program, established by the 88th Texas Legislature through House Bill 8, offers adult learners a unique pathway to earn a competency-based high school diploma while simultaneously pursuing career and technical education at a public junior college. In this session, representatives from San Jacinto College and Dallas College will share insights into how strategic collaborations—with continuing and professional development divisions, adult education and literacy programs, the Texas Workforce Commission, and other key partners—are transforming lives and addressing critical workforce needs across our communities. Participants will gain practical knowledge about program implementation, partnership development, and the impact of integrated educational pathways on student success and regional economic growth. Intended audience: vice chancellors, deans, directors, faculty, workforce development professionals, and others interested in innovative adult education and workforce alignment strategies.

Lamar McWaine, Dean, Strategic Initiatives; Allatia Harris, Vice Chancellor, Strategic Initiatives, Workforce Development, Community Relations, and Diversity, San Jacinto College District, TX; Chalen Jackson-Rice, Vice Chancellor, Strategic Initiatives, and Project Coordinator, Opportunity High School Diploma, San Jacinto College - Central Campus, TX; Aquantina Smith, Managing Director, Adult Education and Opportunity High School Diploma, Dallas College, TX

POSTER SESSION

STUDENT SUPPORT AND DEVELOPMENT

Cultural Competency: Designing Student-Centered Experiences

Room 313

Cultural competency is no longer an aspirational goal—it is a core institutional responsibility. As community colleges and higher education institutions serve increasingly diverse, working, first-generation, and caregiving student populations, the ability to design student-centered experiences rooted in equity, belonging, and preparation is essential. This session explores cultural competency as a strategic practice rather than a standalone concept. Grounded in the Guided Pathways model, student development theory, and real-world institutional data, participants will examine how culture, identity, and systems intersect to influence student motivation, engagement, persistence, and completion. Through reflective dialogue, applied frameworks, and actionable strategies, participants will gain tools to strengthen transparency, accountability, and collaboration across institutional silos—ultimately improving student outcomes and creating environments where all students can thrive.

Ebony Anderson, Dean, Student Engagement and Retention, GateWay Community College, AZ

ROUNDTABLE DISCUSSION

LEARNING AND TEACHING

Building Anew: Anchoring Student Success in a Divided Landscape

Room 314

The faculty co-conveners of the Center for Liberal Arts Work at Anne Arundel Community College, funded through a Cornerstone Grant from the Teagle Foundation, will demonstrate and discuss seminar-style instruction and interdisciplinary methods of creating community and retention, leading to coherent, question-based pathways through general education. We will discuss how we are using seminar-style pedagogy centered on transformative texts to teach corequisite developmental writing, visual arts, philosophy, first-year composition, literature, math, technology, psychology, and communications classes at a large community

college. Our seminar model is based on cross-disciplinary unifying questions across general education courses at the college, a method that increases student engagement and retention through the creation of student cohorts for learning and communities of practice. This session will include opportunities for participants to consider how to implement seminar-style programming in their communities and how to center student learning through student-led conversations.

Candice May Hill, Associate Professor; Timothy May, Instructor, English, Anne Arundel Community College, MD

12:30 - 1:30 PM

LUNCH ON YOUR OWN

1:30 - 2:30 PM

FORUMS

LEADERSHIP AND ORGANIZATION

Results of the ACCT-CSCC Community College Trustee Survey

JW Grand Ballroom 9

In the session, we will provide findings from the 2025 Survey of Community College Trustees, the largest national study of its kind and a result of a partnership between the Association of Community College Trustees and the Center for the Study of Community Colleges. Open to all who are interested in governance, but likely of most interest to presidents, faculty, and others who work with trustees, the presentation includes findings related to trustees' demographics and how they've changed over the years, their perspectives on priorities, institutional challenges, visions for change, and more. We will engage participants in conversations about how the findings relate to their perceptions and institutional realities. The survey includes responses from over 2,000 trustees and an additional 40 one-on-one interviews, making it a comprehensive view of trustees and their work.

Susan Kater, Consultant, Special Projects, League for Innovation in the Community College, AZ

Sparking Growth Mindsets for Agile Community Colleges Through Culture Pods

JW Grand Ballroom 2

Foothill College's journey toward a growth mindset-centered organizational culture is aided by adopting Culture Pods, as defined by Mary Murphy. This session shares how Foothill laid the groundwork for using Culture Pods to tackle persistent challenges. Unlike traditional communities of practice that circulate expertise and knowledge, Culture Pods can spark mindset shifts that are crucial to the agility needed at community colleges. Culture Pods—small, intentional groupings—serve as hubs of belonging and psychological safety where faculty and staff reflect, offer support, and collaboratively tackle challenges. Through regular pod meetings, honest dialogue, and mutual encouragement, participants embraced growth-oriented thinking. This grassroots approach accelerated change across college processes and activated institutional reflective practices. As participants internalize and model growth mindsets, these microcultures have begun to influence larger structures, fueling continuous improvement. This interactive session presentation provides a Culture Pods toolkit that can be added to an institution's reform toolbox.

Lené Whitley-Putz, Dean, Online Learning; Kristina Whalen, President, Foothill College, CA; K. Allison, Professor, Geography and Geospatial Technology, Foothill-De Anza Community College District, CA

The Skinny on AI: Thinking and Communicating Better With Digital Assistants

JW Grand Ballroom 1

In an era of information overload, this session offers participants the skinny—a practical, mindset-based framework for using AI-powered digital assistants to think and communicate more effectively. Rather than outsourcing creativity, educators will learn to amplify their own cognitive processes through three core practices: structuring AI threads as digital thinking spaces that make thought visible, generating concise skinny summaries that distill complex ideas, and using parallel prompts to explore multiple strategies at once. Participants will also see how these techniques support reflective writing, professional communication, and sensitive message delivery with clarity and empathy. Through live demonstrations, collaborative exercises, and reflective discussion, participants will discover how AI can sharpen—not replace—the human voice in teaching, learning, and leadership. You will leave with prompt templates, ethical guardrails, and renewed confidence in using AI as a partner in clarity, creativity, and strategic thought.

Vincent LoCascio, Associate Professor, Mathematics, Santa Fe College, FL

LEARNING AND TEACHING

AI by Design: Turning Faculty Wishes Into Reality

JW Grand Ballroom 7

What happens when faculty share their wish lists and instructional designers use AI to make them real? In this session, participants will explore how five Jackson College faculty members, from yoga to marketing, collaborated with the Center for Innovation to bring their ideas to life using the CREATE method. Without even realizing it, each instructor engaged in a purposeful AI design process that turned curiosity into course-ready practice. Using simple tools such as Google AI Studio, ChatGPT Projects, and Gemini Gems, the team transformed everyday challenges into opportunities for creativity, accessibility, and engagement. This session tells the story of how AI became a normal language across disciplines, highlighting practical examples, lessons learned, and the impact on both teaching and learning.

Sonja L. Howell, Instructional Designer and Developer; Brian Newberry, Executive Director, Center for Innovation; Kristen Mudge, Faculty, Psychology; Clevester Moten, Chair, Business Innovation and Digital Transformation, Jackson College, MI

Five Predictions for How AI Will Impact Community Colleges

JW Grand Ballroom 8

Artificial Intelligence is rapidly transforming every aspect of education—and community colleges are uniquely positioned to benefit. In this forward-looking session, the presenter shares five key predictions for how AI will redefine teaching, learning, and institutional operations. Drawing from real-world trends and emerging AI capabilities, such as GPT-5's multimodal, agentic systems, this presentation explores how universal AI tutors, adaptive teaching assistants, and personalized learning pathways will revolutionize student success and faculty roles. Participants will gain insights into how AI can expand access, improve retention, and elevate instructional quality while challenging colleges to rethink their value in an AI-abundant world. Participants will leave with actionable ideas for integrating AI responsibly and strategically within their institutions to enhance equity, engagement, and workforce readiness.

Feng Hou, Chief Information Officer, St. Louis Community College, MO

STUDENT SUPPORT AND DEVELOPMENT

From Data to Design: Transforming STEM Student Success Through Collaboration

JW Grand Ballroom 4

Rhodes State College has made student success a collaborative institutional priority—especially for the 87% of students in STEM majors. Leveraging a Title III grant as a catalyst, the college adopted an engineering design mindset to break down silos, integrate technology, and build a data-informed culture that strengthens retention and completion. This session highlights how cross-disciplinary collaboration and sustainable systems

are reshaping the student experience. The college's efforts emphasize belonging, ensuring that every student feels supported from entry through completion. Key strategies include orientation redesign, tutoring innovations, gateway course support, and actionable data use. We will analyze real survey feedback, identify trends, and reimagine orientation activities to address barriers and boost outcomes. Participants will gain proven strategies and a practical framework to build or enhance their own student success ecosystems, creating lasting impact for STEM learners and beyond. This session is ideal for administrators, faculty, and support staff.

Abby Miller, Project Manager; Brendan Greaney, Vice President, Enrollment Management and Student Affairs; Nicole Dittman, Senior Director, Student Success, Rhodes State College, OH

Meeting Students Where They Are: A Dual Enrollment Orientation That Works

Rooms 309-310

When Ohio introduced a state mandate requiring a formal orientation for all dual-enrolled students, Edison State Community College was faced with a challenge shared by many institutions: how to design an engaging, scalable orientation that meets state requirements and truly prepares high school students for the realities of college coursework. In this session, the presenter will share how the college rapidly transformed a compliance requirement into a meaningful student success initiative. By collaborating with Innovative Educators, Edison State created an interactive online orientation that supports more than a thousand College Credit Plus students across three delivery models—on campus, online, and at partner high schools.

Amber Hare, Registrar, Edison State Community College, OH; Fred Scott, Head of Partnerships, Innovative Educators, CO

WORKFORCE PREPARATION AND DEVELOPMENT

Galactic Collaboration: Activating Potential, Aligning Pathways, and Amplifying Impact

JW Grand Ballroom 3

Community colleges are uniquely positioned to bridge education, workforce, and innovation, but are too often left out of high-visibility research collaborations. This session shares how Cuyahoga Community College (Tri-C) partnered with NASA Glenn Research Center to advance scientific testing of healthcare technologies designed for deep space missions. This project illustrates more than a scientific milestone: It is a strategic case study in activating people and potential, aligning educational pathways with meaningful purpose, and amplifying community impact—the three pillars of Tri-C's Vision 2030 Strategic Transformation Plan. Students experienced hands-on learning tied to emerging global needs, faculty expanded professional growth through cross-sector research, and the college strengthened partnerships that enhance regional reputation and workforce ecosystems. Activities will include a case study walk-through of the project design and execution, facilitated discussion on aligning partnerships to strategic plans, and a guided framework activity for participants to identify transferable opportunities at their own institutions.

Rebecca Rahschulte, President, Western Campus; Elizabeth Gildone, Program Director, Radiography and Mammography, Health Professions, Cuyahoga Community College Western Campus, OH

ROUNDTABLE DISCUSSION

LEADERSHIP AND ORGANIZATION

Trust in the Workplace

Room 314

This roundtable discussion will center around *The Thin Book of Trust*, by Charles Feltman. This powerful guide helps to understand the foundations of trust and its impact in higher education and professional settings. Trust is one of the most critical elements in the workplace. It fosters collaboration, strengthens communications, and is vital for both team and individual performance. The lack of trust causes conflicts, disengagement, and underperformance. Participants will explore practical insights from the book, focusing on the four key

distinctions of trust: care, reliability, competence, and sincerity. Together, we will discuss how these dimensions influence workplace climate and relationships. In addition, the session will address strategies for rebuilding trust when it has been damaged.

Rhoderick Fleming, Associate Department Head, Math and Physics, Wake Technical Community College, NC

2:45 - 3:45 PM

FORUMS

LEADERSHIP AND ORGANIZATION

Applying Leadership Styles to Change Management Frameworks

JW Grand Ballroom 2

This session invites participants to explore how leadership styles can influence institutional change. Frameworks are grounded in foundational and current models of change management. The session offers reflective opportunities to engage with theory-driven models with purpose.

Tina Smith, Associate Vice President, Learning, Anne Arundel Community College, MD

Driving Student Success Through Data Transparency and Benchmarking

JW Grand Ballroom 10

City Colleges of Chicago and the National Community College Benchmark Project (NCCBP) have partnered to reimagine how community colleges define and measure success, linking institutional health and student success through data transparency, equity-centered dashboards, and strategic benchmarking for continuous improvement. City Colleges' Institutional Health Dashboards connect operational, academic, and student journey metrics to their 55 for All completion goal, integrating NCCBP benchmarks for course success, persistence, and completion. The dashboards use a red/ yellow/green system to make data actionable and foster a learning culture where red means focus, not failure. Looking ahead, City Colleges plans to expand its data-informed ecosystem by incorporating workforce and labor market statistics using National Higher Education Benchmarking Institute's Lumina-funded Workforce and Labor Market Platform, which connects program-level outcomes to service area, regional, and national job demand. Together, these initiatives demonstrate how benchmarking can drive continuous improvement, data-informed decision-making, and equitable student success across community colleges.

Michelle Taylor, Senior Research Analyst; Jacquelyn Eidson, Director, National Higher Education Benchmarking Institute, Johnson County Community College, KS; Brittany Kairis, Vice Chancellor, Strategy and Planning, City Colleges of Chicago, IL

The Entrepreneurial Engine: How Community Colleges Drive Business Innovation

JW Grand Ballroom 1

Small businesses are the primary driver of economic growth and job creation in the U.S., yet over two-thirds fail by year 10 (U.S. Census Bureau, 2016). Supporting small businesses by creating an entrepreneurial ecosystem increases the chances of success for these firms, upon which our economy relies. Further, soaring tuition costs, student debt, and a rapidly changing world are eroding confidence in the value of formal degrees (Gallup, 2019). Colleges that support business incubation and entrepreneurship ensure institutional relevance while supporting the businesses that hire their students, inform curriculum development, provide internships, and become college advocates and donors. When small businesses win, we all win. Innovation centers that provide business incubation and acceleration services foster business growth while demonstrating value to a much broader set of stakeholders. This session will review how College of DuPage formed Innovation DuPage, review six years of impact, and help explore replication at your institution.

Joseph Cassidy, Assistant Vice President, Economic Development, and Dean, Continuing Education and Public Services, College of DuPage, IL

LEARNING AND TEACHING

Highly Effective AI Use Cases for K-12 Practitioners

JW Grand Ballroom 7

Ivy Tech Community College recently completed a project to identify the highest value use cases for AI in K-12 education. Participants will learn how Ivy Tech collaborated with an industry advisory group of educators/practitioners to identify, prioritize, and validate high-value AI use cases. Presenters will share input from the college's curriculum committee.

Stacy Hootman, Assistant Vice President, Teaching and Learning; Mike Bottorff, Vice President, Information Technology, Ivy Tech Community College, IN

Real Talk, Real Results: Fostering Belonging That Changes Classrooms

JW Grand Ballroom 8

Imagine a student facing unexpected life challenges and considering withdrawing from classes. Unsure what to do, they wonder whether to reach out to their instructor first. How can a professor encourage that step toward connection? The Pedagogy of Real Talk is a framework designed to build trust between students and instructors so that, when challenges arise, students feel safe turning to an encouraging voice. Over the past five years, North Central Michigan College's (NCMC) Real Talk efforts have shown that this approach strengthens students' sense of belonging in the classroom and leads to significant gains in persistence and retention across diverse groups. Community college faculty and administrators will benefit from this forum's exploration of how one college has transformed authentic conversation into measurable success—showing that at NCMC, it's not just real talk, but real results.

Erin Sonneveldt, Associate Vice President, Institutional Effectiveness; Dominic Borowiak, Professor, English; Scott LaDeur, Professor, Political Science, North Central Michigan College, MI

STUDENT SUPPORT AND DEVELOPMENT

Chances to Chances: Scaling an Expungement and Opportunity College Model

JW Grand Ballroom 4

Community colleges are uniquely positioned to remove systemic barriers faced by students with justice involvement. This session will highlight Alamo Colleges District's expungement and opportunity program, a pioneering model that combines legal expunction services with holistic academic and career supports. Through cross-sector partnerships with legal providers, employers, and community organizations, the program has scaled from pilot to districtwide, serving hundreds of students across five colleges. Presenters will share evidence of impact, including expunction outcomes, persistence data, and student testimonials, while offering actionable strategies for replication. Participants will engage in interactive discussions on adapting the model to their own campuses, exploring how colleges can turn barriers into bridges that expand access, accelerate momentum, and create pathways to mobility for justice-impacted learners.

Julia Stotts, Director, Strategic Planning and Partnerships, Alamo Colleges District, TX

Diverse Students Require Diverse Solutions and Approaches

Rooms 309-310

Panelists will discuss the challenges faced by three student populations as well as potential institutional responses. (1) LGBTQ students: For years, higher education institutions supported diverse student populations with support programs, but many are no longer available. What alternatives do we have? How can we foster community and belonging? (2) First-generation students: Efforts supporting retention and completion typically focus on first-level goals—certificates, transferable credits, or degrees leading to employment. What if focus expanded beyond short-term goals to include long-term career and graduate degree goals? How and should we support these goals? (3) Stop-out students: The pandemic's many effects included prompting some students to leave education because of eroded social connections, disruptions in academic progress, and personal health

concerns. Understanding their reasons for leaving—and returning—can help institutions support stop-out students and reduce barriers. The presenters' doctoral research provides the discussion's foundation.

Sandy Balkema, Dissertation Director, Doctorate in Community College Leadership; Elise Gramza, Executive Assistant, Diversity, Inclusion, and Strategic Initiatives, Ferris State University, MI; Devethia Guillory, Dean, Social and Behavioral Sciences; Michael Walsh, Dean, Creative Arts and Education, Lone Star College System, TX

WORKFORCE PREPARATION AND DEVELOPMENT

Workforce Opportunities Through Research and Knowledge: Building an AI-Ready Workforce

JW Grand Ballroom 3

A major challenge to scaling advanced manufacturing in the Finger Lakes—especially in optics, semiconductors, energy storage, and supply chain industries—is access to a skilled, motivated workforce. With state and federal initiatives such as the I-90 Smart Corridor and On-RAMP positioning New York as a hub for high-tech manufacturing, building a sustainable pipeline of talent is critical. This forum introduces Workforce Opportunities Through Research and Knowledge (WORK), an innovative civic engagement program created in 2023 to inspire youth to envision futures in the region. By connecting students to the Finger Lakes' social, economic, and innovation history while fostering AI-ready skills, WORK prepares them for rapidly evolving industries and careers. Following a successful 2024 pilot, the program expanded in 2025 with a stronger focus on employability and community engagement. Participants will explore the program's design, outcomes, and challenges. The session is relevant to leaders in workforce and economic development.

Robin Cole, Jr., Vice President, Economic and Workforce Development and Career Technical Education; Siva Visveswaran, Director, Finger Lakes Workforce Development Center, Monroe Community College - SUNY, NY

ROUNDTABLE DISCUSSION

LEARNING AND TEACHING

Bringing Technology to Wellness: Integrating App Creation Into Building Resilience

Room 314

In this presentation, participants will gain insight into how artificial intelligence and low-code app development can enrich health and physical fitness courses by strengthening resilience, reflection, and engagement. Participants will experience how students used AI-assisted tools to design simple apps that support personal goals in emotional intelligence, nutrition, and wellness. Through real classroom stories and demonstrations, participants will recognize how app creation supports self-regulated learning, creativity, and digital literacy. They will consider strategies that make emerging technologies accessible within holistic or wellness-based courses and discover adaptable ways to introduce student-centered AI experiences in their own instructional settings. This session offers a window into a transformative classroom experience where technology and human development intersect, showing how even nontechnical fields can empower learners to become innovators in their personal growth and professional preparation.

Sonja Howell, Instructional Designer and Developer; Brian Newberry, Executive Director, Center for Innovation; Payne Hodapp, Lead Faculty, Health and Physical Fitness, Jackson College, MI

4:00 - 5:00 PM

FORUMS

LEADERSHIP AND ORGANIZATION

Building Inclusive and Sustainable Concurrent Enrollment Teams

JW Grand Ballroom 1

Concurrent enrollment (CE) is rapidly expanding across the U.S., but sustaining these programs requires more than compliance—it requires intentional structures that integrate CE into the college culture. This session will briefly trace the development of CE in Colorado and at Arapahoe Community College (ACC), highlighting the evolution of ACC's CE department from its inception to its current inclusive model. Presenters will describe the basic duties and collaboration of the two main CE departments and outline the roles of the instructional team as they support faculty and program quality and development. Participants will explore how inclusive team models create sustainability by embedding CE instructors into the life of the college while teams still provide support and CE specialized expertise. The session is designed for deans, directors, faculty leaders, and CE coordinators seeking strategies to strengthen and sustain their programs.

Misty Murphy, Coordinator, Instructional Partnerships; Monica Fuglei, Chair, Concurrent Enrollment, and Faculty, English; Vicki Aycock, Dean, Educational Partnerships, Arapahoe Community College, CO

Building the First National Cohort of Community College Museum Leadership

JW Grand Ballroom 10

While over half of community colleges in the United States operate a museum or gallery on campus, a professional network for their leaders was only recently created. Community college museums and galleries (CCMGs) serve a critical role in teaching, cultural exposure, and student success. Despite their pedagogical importance and proliferation, there was no dedicated professional network for the staff and faculty who direct them. This problem of practice changed in 2024 with the first national convening of CCMG leaders at CT State Housatonic Community College. This forum (1) shares key findings, including CCMGs' educational value, workforce development, and community connections; (2) demonstrates a replicable methodology for establishing and sustaining a community of practice; and (3) identifies museum-specific funding sources to supplement campus budgets. This session is helpful for faculty looking for interdisciplinary teaching and research methods, and deans and presidents seeking funding sources and professional development models.

Jennifer Reynolds-Kaye, Director, Housatonic Museum of Art, CT State Community College - Housatonic, CT; Rachel Rushing, Director, Taber Art Gallery, Holyoke Community College, MA; JoAnne Northrup, Executive Director and Chief Curator, Nerman Museum of Contemporary Art, Johnson County Community College, KS; Craig Hadley, Executive Director and Chief Curator, Dennos Museum Center, Northwestern Michigan College, MI

Reclaiming Human Dialogue in the Age of AI

JW Grand Ballroom 2

As AI continues to disrupt and transform higher education, community colleges stand at a critical intersection of innovation and humanity. This session introduces a human framework for AI integration grounded in transparent dialogue, co-construction, and human-centered learning. Participants will explore practical strategies for guiding their community through AI disruptions and transformations by reclaiming dialogue as a means of fostering trust, curiosity, and ethical awareness. Drawing from constructivist and participatory research, the presenter will model a human-centered dialogue method to engage participants in examining their own perceptions of AI. Primary audience includes institutional leaders, educators, and staff seeking meaningful human-centered approaches to AI integration in learning and organizational practice.

Chadd Engel, Manager, AI Initiatives and Outcomes, Waubonsee Community College, IL

LEARNING AND TEACHING

Bridging the Gap: Integrating Google Data Analytics Into Non-STEM Mathematics

JW Grand Ballroom 9

This presentation aims to better equip students for today's data-driven workforce by sharing our experience integrating the Google Data Analytics Professional Certificate, offered through Coursera, into non-STEM mathematics courses at Dallas College. This innovative approach has created meaningful learning experiences, helping students see the relevance of math beyond the classroom. Students were given free access to the Coursera-hosted Google Certification program. This unique opportunity allowed them to merge academic learning with in-demand, real-world professional skills. The integration helps students connect math to real-world data and technology. By working with real data, students build problem-solving and analytical skills that are in high demand, strengthening their marketable skills for future careers by gaining hands-on experience with tools and terminology used in entry-level data analyst roles. A key part of this session will be sharing student feedback and experiences.

Raghunath Kanakala, Vice Provost, Engineering, Technology, Mathematics, and Sciences; Ali Ahmad, Faculty; Gowri Putcha, Professor; Nhi Bui, Instructor, Mathematics, Dallas College, TX

From Classroom to Code: An English Instruction-AI Integration Case Study

JW Grand Ballroom 7

An English Instructor at Jackson College exemplifies the evolution of innovation in education. What began as an in-person teaching journey grew into online course delivery, then expanded into the exploration of learning management systems, artificial intelligence, and now app design. Through this progression, the presenter transformed her courses into dynamic, technology-integrated learning experiences that promote engagement, creativity, and student ownership. In this session, participants will explore how she used emerging tools to build a case study on authentic student application and reflection. The presentation highlights practical outcomes, including improved student confidence, stronger communication skills, and new pathways for course-level innovation.

Geraldine Jacobs, Professor, Liberal Arts Pathway; Sonja Howell, Instructional Designer and Developer; Brian Newberry, Executive Director, Center for Innovation, Jackson College, MI

Teaching Beyond the Textbook: The Role of Storytelling

JW Grand Ballroom 8

Traditional education often relies on dense textbooks, memorization, and standardized assessments. However, research shows that storytelling enhances engagement, retention, and critical thinking—essential skills for future professionals. This presentation explores how educators can integrate storytelling into their teaching strategies to bridge the gap between theory and practice. Through real-world case studies, insights, and interactive activities, participants will learn how personalized narratives, clinical experiences, and student reflections can deepen understanding and empathy in education. The session will provide practical techniques for embedding storytelling into lectures, assessments, and digital learning environments. Participants will leave with actionable strategies to implement in their classrooms, fostering a more dynamic and human-centered approach to education. By equipping students with not just knowledge but also a deeper connection to workforce settings, educators can play a vital role in shaping the next generation of professionals.

Chibuzor Nwankwo, Faculty, Biology, Southern Crescent Technical College, GA

WORKFORCE PREPARATION AND DEVELOPMENT

Enhancing Student Professional Development to Empower Home Childcare Providers

JW Grand Ballroom 3

To address the critical need for professional development and credentialing in early childhood development, the Service Employees International Union contracted with De Anza College to provide a structured pathway

for home childcare providers, in a pilot program designed to meet California State Teacher's Permit requirements. By obtaining their California Teacher's Permit, pilot program participants could enhance their qualifications, improve the quality of care they provide, and strengthen their economic mobility. The structured pathway and pilot program support the broader mission of De Anza College to foster educational equity and workforce development. Features include online and hybrid instruction, a curriculum designed to cover essential topics aligned with Associate Teacher's Permit requirements, faculty-guided instruction, student access to essential textbooks, frequently scheduled group and one-to-one tutorial support, and computer technical support. The structured pathway has enabled student achievement and may have potential for replication across workforce sectors.

Elvin Ramos, Division Dean, Social Science and Humanities; Richard Zalman, Adjunct Professor; Jila Maleksalehi, Adjunct Professor, Early Childhood Education, De Anza College, CA; Mayra Aguilar, Project Manager, Education and Multimedia Technologies, Long Beach City College, CA

Panther Advanced Technology Hub: Revolutionizing Workforce Development Through Public-Private Partnerships

JW Grand Ballroom 4

Palm Beach State College (PBSC) has launched the Panther Advanced Technology Hub (PATH), a cutting-edge workforce development initiative, in partnership with TMRW Sports and Levatas, Inc. PATH bridges the gap between education and industry, preparing students for high-demand careers in sports technology, cybersecurity, robotics, autonomous drones, and data engineering. TMRW Sports has named PBSC the exclusive home of TGL, its tech-driven golf league with the PGA TOUR, airing on ESPN. Levatas specializes in machine learning and computer vision software for industrial automation, offering students exposure to advanced robotics and AI systems. Through internships and hands-on experience, PATH equips students with practical skills that translate directly to the workforce. This session explores how public-private partnerships can drive innovation in the classroom and elevate workforce readiness. Participants will gain insights into building impactful collaborations that benefit students, institutions, and industry alike. (This session highlights [Palm Beach State Colleges' 2024 2025 Innovation of the Year Award winner](#).)

Stephen Joyner, Provost, Palm Beach Gardens Campus; John Hadley, Dean, Business and Computer Science, Palm Beach State College, FL

ROUNDTABLE DISCUSSION

STUDENT SUPPORT AND DEVELOPMENT

Enhancing Student Success: Onboarding, Orientation, and Support at Community Colleges

Room 314

This session explores how a multi-campus community college with several Hispanic-Serving Institutions innovatively enhanced its dual student orientation. Through a comprehensive program, the institution increased in-person attendance by creating a welcoming environment, providing essential resources, and offering engaging activities. Connecticut State Community Colleges also expanded its orientation model to address the unique needs of dual enrollment and international students, resulting in improved retention and persistence. Participants will learn effective strategies, examine the impact on student engagement and retention, and explore the role of family and friends in supporting student success.

Jesselica Rodriguez, Assistant Director, Orientation and Onboarding, CT State Community College - Gateway, CT

5:15 - 6:15 PM

EXPRESS CONNECTIONS (Invitation Only)

Rooms 304-306

During this VIP event, community college presidents and vice presidents network with our solution providers. Express Connections is invitation-only, and attendance must be confirmed. Light beverages and snacks are provided.

Tuesday, March 17

*** All conference activities take place on the 3rd floor of the JW Marriott Indianapolis.**

8:00 AM - 5:00 PM

REGISTRATION, PRESENTER SUPPORT, AND AWARDS DESKS

JW Grand Ballroom Foyer East

8:00 - 9:00 AM

SOLUTIONS CENTER

JW Grand Ballroom Foyer

Conference sponsors provide hands-on demonstrations of their higher education products and services for participants. Stop by each station to discuss how your institution can benefit from working with these innovative companies. Participate in the Passport Game for a chance to win one free registration for the 2027 Innovations Conference! Find out how in the Event Information area of the conference app.

9:00 - 10:00 AM

GENERAL SESSION

JW Grand Ballroom 5-6

KEYNOTE PRESENTATION

Information Coming Soon

10:15 - 11:15 AM

SPECIAL SESSION



STUDENT SUPPORT AND DEVELOPMENT

Every Interaction Matters: Building a Culture of Caring and Communication to Support a Learning Community

JW Grand Ballroom 5-6

In higher education, success is often measured by academic outcomes and institutional growth. Yet, the heart of our mission lies in how we serve students and support one another through meaningful, values driven interactions. This session presents a campus wide interaction model built on two core values: a culture of caring and communication. Developed through intentional design and inclusive collaboration, the model promotes warmth, respect, and responsiveness in every interaction—from admissions to graduation and among all campus personnel. To reinforce the model, we implemented a recognition system that celebrates individuals who exemplify positive engagement, using storytelling and visibility to inspire broader participation. Attendees will explore how intentional interactions foster belonging, improve retention, and support student success, while also cultivating a campus culture where people want to work and learn. Practical strategies for gathering stakeholder feedback and sustaining a student centered culture will be shared, offering tools for meaningful engagement and institutional transformation.

Helen Sullivan, Assistant Dean, Student Affairs and Academic Success; Tim Dorsey, Dean, Student Affairs; Scott J. Latiolais, President, Westshore Campus, Cuyahoga Community College, OH

FORUMS

LEADERSHIP AND ORGANIZATION

Building Learning Pathways That Stick: From Curation to Capability

JW Grand Ballroom 1

How can colleges design professional development that's both scalable and strategic? This session explores how Ivy Tech Community College built curated learning pathways to strengthen organizational capability and align employee growth with institutional goals. Instead of creating new content from scratch, Ivy Tech leveraged data from coaching conversations, engagement trends, and performance insights to curate targeted strengths-aligned learning pathways using LinkedIn Learning and other trusted resources. Participants will discover how this approach made professional development more accessible, relevant, and connected to the college's leadership competency framework. Those who attend will also leave with practical tools for designing skill-based pathways that empower managers to lead development conversations, promote accountability, and build a culture of continuous learning across all levels of the organization.

Melody Swigert, Director, Leadership and Professional Development; Trent Hawker, Director, Professional Development, Ivy Tech Community College, IN

Program Reviews: Not Just for Academics

JW Grand Ballroom 10

Ivy Tech Community College requires annual program reviews, and the Sellersburg Campus expanded this process by adding a presentation component with three strategic questions focused on workforce alignment, advisory board sustainability, and top employer partners. All cabinet members attended each of the 37 program presentations, ensuring consistent feedback and engagement. Programs were asked to assess the health of their advisory boards, identify support needed to strengthen those relationships, and highlight their top three employer partners. This presentation will share the practical structure of the enhanced review model, including sample program reviews, cabinet notes, and follow-up actions. Real examples will illustrate

how the process strengthened employer connections, revealed opportunities for growth, and guided improvements in academic programs. We will also demonstrate how insights from the reviews informed the next round of faculty professional development, emphasizing that academic quality and continuous improvement remain at the heart of the college's mission.

Travis Haire, Chancellor, Sellersburg Campus; Matthew Cupp, Executive Director, Career Link; Elizabeth Cassady, Vice Chancellor, Academic Affairs; Tyiana Thompson, Vice Chancellor, Student Affairs and Marketing, Ivy Tech Community College, IN

RISE on the Road: Inclusive Innovation for Community Colleges

JW Grand Ballroom 2

At Waubonsee Community College, more than 160 employees came together to ask a bold question: What if equity and innovation guided everything we do? The answer became RISE 2030, a strategic plan reimagining what a community's college can be for students, staff, and the community it serves. This forum will share Waubonsee's journey—the challenges, the breakthroughs, and the lessons that continue to shape meaningful change. Participants will see how collaboration across roles is building student success, institutional resilience, and stronger workforce partnerships.

Stacey Randall, Executive Director, Institutional Effectiveness, Innovation, and Planning; Jessica Price, Associate Chief of Staff; Brian Knetl, President; Toya Webb, Chief of Staff and Vice President, Strategy, Waubonsee Community College, IL

LEARNING AND TEACHING

Campus Reading Revolution: Book Tasting Meets Common Reads

JW Grand Ballroom 7

Transform your campus reading culture through an engaging exploration of innovative book tasting and common read initiatives. Join us to discover how Northeast State Community College is building a vibrant reading community across disciplines through creative approaches to student engagement. Experience our dynamic book tasting methodology firsthand. We will demonstrate how *The Bear*, by Andrew Krivak, became a catalyst for campuswide conversations and connections. Through this interactive session, you will participate in hands-on activities that showcase how faculty from diverse disciplines have successfully integrated reading initiatives into their courses. Whether you are struggling with student reading reluctance or seeking fresh approaches to unite your campus through literature, this session offers practical, adaptable strategies you can implement immediately. Leave with a toolkit of proven techniques for book tasting activities, cross-disciplinary applications, and innovative solutions that make reading both accessible and enjoyable for today's students.

Andrea Amos, Assistant Professor, College and Lifelong Learning; Dawn Dabney, Associate Professor, Mathematics, Northeast State Community College, TN

Exploring the Impact of Teachers' Perceptions of GenAI

JW Grand Ballroom 8

According to the Teaching and Learning International Survey (TALIS, OECD), Singapore teachers are experiencing rising occupational stress, increasing from 23% in 2018 to 27% in 2024, compared to the OECD average of 18% and 19%, respectively. Interestingly, Singapore also reports one of the highest AI adoption rates in teaching, with 75% of teachers using AI for work, double the OECD average of 36% in 2024. Despite high AI use, teachers continue to feel more stressed, a situation that is paradoxical to the belief that AI enhances productivity and efficiency. This session explores teachers' perceptions of using Generative AI at work and its impact on workplace productivity and well-being. Insights from Institute of Technical Education educators reveal that while the general sentiment toward GenAI is positive, concerns remain regarding its reliability, fairness, and implications for academic integrity.

Qiang Fu, Deputy Director, Business and Services, ITE College Central, SG; Shalyn Tan, Lead Lecturer, Business and Services, Institute of Technical Education, SG

Practicing Paradox: Balancing Rigor and Care for Student Success

JW Grand Ballroom 9

How can faculty uphold high academic expectations while also supporting students' individual needs? This session shares emerging research on the practice of paradox—simultaneously providing rigor and care in the classroom. Drawing on both qualitative and quantitative data, we will highlight outcomes from courses where faculty intentionally designed for this balance as well as insights from faculty implementing the 4 Connections framework. Together, these findings illuminate how structure, flexibility, challenge, and support work in concert to foster student success. Participants will explore practical strategies to apply in their own teaching and advising contexts, and leave with concrete examples of how balancing rigor and care can positively impact student engagement, persistence, and learning.

Jennifer Kelley, Reference Librarian; Kate Szetela, Manager, Adjunct Faculty Support, College of DuPage, IL

STUDENT SUPPORT AND DEVELOPMENT

Help Is Here: A Mental Health and Wellness Resource App

JW Grand Ballroom 4

Community college students face several challenges related to mental wellness. Anxiety, stress, depression, and family concerns are the four highest reported reasons that community college students seek out counseling services, and nearly 40% of college students experience a significant mental health issue (AUCCCD, 2021). This presentation will examine the unique qualities of community college students and their mental wellness. An overview of depression and suicide symptoms will be presented, along with the factors of student populations that put them at an elevated risk of suicide. This presentation will also review suicide as a health epidemic and how a multi-campus referral system, led by a multidisciplinary team—Help Is Here—may be beneficial to community colleges and their students. This presentation will provide a framework for developing a student and community accessible mobile app and an education campaign to increase help-seeking services and decrease stigma-related issues.

Kevin Berg, Assistant Professor, Counseling; David Nardocchia, Assistant Professor, Counseling, Cuyahoga Community College - Western Campus, OH; Kevin Kuntz, Professor, Counseling; Michelle Nicopolis, Professor, Psychology, Cuyahoga Community College, OH

WORKFORCE PREPARATION AND DEVELOPMENT

From Data to Action: Strengthening STEM Collaboration

JW Grand Ballroom 3

This session introduces a collaborative model piloted at Baton Rouge Community College's NSF ATE Grant Development Conference to address systemic barriers to grant readiness, including budget clarity, compliance support, and proposal tracking. Using surveys to identify challenges and Community College Presidents Initiative in STEM (CCPI-STEM) modules to provide a structured framework, the model fosters collaboration that is critical to strengthening STEM workforce development and preparing students for an ever-changing workforce. Participants will examine survey findings, engage with planning strategies, and explore how collaborative activities can build institutional capacity to pursue NSF ATE and other competitive grants. Faculty, deans, grants administrators, and workforce development leaders will gain practical insights and tools for applying replicable strategies to enhance grant success and cross-institutional collaboration.

Shane Kirby, Director, Grants Office, Columbus State Community College, OH; Shalini Gogawale, Grants Administrator, Institutional Advancement, Baton Rouge Community College, LA

ROUNDTABLE DISCUSSION

LEARNING AND TEACHING

Language Immersion Cohorts Create Equity and Growth

Room 314

North Seattle College has more than quintupled enrollment and completions in its early childhood education programs over a five-year period by offering certificates and degrees in multiple languages, including English, Arabic, Somali, and Spanish. This effort required course development not only in the field of study but in general education courses as well. In this session, we will share how cross-campus collaboration between transfer and workforce education has enabled these programs to progress from short-term certificates to an Associate of Applied Science and a Bachelor of Applied Science in early childhood education.

Ninder Gill, Faculty; Annie Garrett, Manager; Elidia Sangerman, Faculty Coordinator, Early Childhood Education; Brian Palmer, Dean, Arts, Humanities, and Social Science, North Seattle College, WA

11:15 AM - 2:00 PM

SOLUTIONS CENTER

JW Grand Ballroom Foyer

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11:30 AM - 12:30 PM

SPECIAL SESSION



WORKFORCE PREPARATION AND DEVELOPMENT

Gaucho Roundup: Community College Cybersecurity Interns Herding Hackers

JW Grand Ballroom 5-6

This presentation outlines the creation and purpose of the Gaucho Security Operations Center, a program designed at Glendale Community College to address the increasing problem of cyberattacks, and the difficulty cybersecurity students face in finding employment due to a lack of experience. The core solution was building a Security Operations Center (SOC) on campus, enabling students to gain over 300 hours of hands-on experience by offering security as a service to underserved rural municipalities. This initiative is part of a larger network of Regional SOCs across Arizona, supported by state funding in partnership with the Arizona Department of Homeland Security, with resources such as specialized software and training. The program has garnered national recognition, including visits from the National Cyber Director, participation in White House discussions regarding the national cyber workforce strategy, and local recognition as the Best of the West in Innovative Excellence. (This session highlights [Maricopa Community Colleges' 2024 2025 Innovation of the Year Award winner](#))

Rachelle Hall, Faculty Chair and Director, Cybersecurity, Glendale Community College, AZ

FORUMS

LEADERSHIP AND ORGANIZATION

Leading the Shift: Building a Centralized Advising Model for Student Success

JW Grand Ballroom 10

Community colleges face ongoing challenges related to changing student needs, resource constraints, and demands for measurable student success. In response, Kirkwood Community College undertook a structural transformation, moving academic advising from a decentralized model to a centralized department of professional advisors. This shift enabled the professionalization of academic advisors, allowing faculty advisors to focus more fully on their instructional responsibilities. Advising was reframed as a teaching activity, complete with student learning outcomes, a syllabus, and assessment protocols. Standardized advising processes promote clarity, coordination, and efficiency across programs. To enhance collaboration, the institution also established cross-functional student support teams that connect faculty, advisors, and student services staff to provide holistic support. Come explore the leadership decisions, change strategies, and organizational structures required to make this transformation sustainable. Participants will gain practical insights into leading structural change, fostering collaboration between divisions, and creating sustainable systems that advance student learning and institutional effectiveness.

Colette Atkins, Associate Vice President, Academic Affairs; Jennifer Bradley, Vice President, Academic Affairs, Kirkwood Community College, IA

The Project Marketplace: Building Leaders Through Strategic Projects

JW Grand Ballroom 1

How do you design leadership development that produces measurable organizational results? Ivy Tech Community College's Pathways to Peak Leadership program introduced the Project Marketplace to connect emerging leaders with meaningful, skill-building projects that directly address institutional challenges. This session will explore how the model was implemented within the cohort-based leadership program, including project design, sponsor engagement, and participant matching based on competencies and interests. Presenters will share lessons learned from the pilot phase and discuss how the framework could evolve to serve as a scalable, systemwide approach to experiential leadership development. Participants will leave with practical tools for connecting professional development to real institutional priorities and insights into how project-based learning can strengthen both leadership capacity and organizational collaboration.

Melody Swigert, Director, Leadership and Professional Development; Trent Hawker, Director, Professional Development, Ivy Tech Community College, IN

LEARNING AND TEACHING

Culturally Immersive Learning: Living Traditions in Action

JW Grand Ballroom 8

This session invites you to explore the intersection of tradition and transformation through the lens of the Day of the Dead celebration. Honoring cultural heritage can be a powerful vehicle for pedagogical innovation, genre expansion, and project-based learning. Participants will discover (1) how learning rooted in remembrance can transcend disciplines and backgrounds; (2) how Day of the Dead tradition serves as a dynamic framework for both personal and academic growth; and (3) the application of culturally immersive experiences. This work connects arts, culture, languages, history, anthropology, and STEM fields through geometry and 3D printing of skulls; coding LED lights to mimic candle flickers; using design software for digital sugar skulls, altar blueprints, or papel picado; and engineering traditional materials to build stable structures. Participants will analyze the interdisciplinary connections between cultural traditions and academic content across diverse fields of study and will engage in hands-on, reflective activities.

Veronica Chavez-Salgado, Department Chair, Humanities, Arapahoe Community College, CO

Scaling Ethical AI Agents for STEM Tutoring

JW Grand Ballroom 7

Hostos Community College's Academic Learning Center and Office of Educational Technology are advancing ethical AI integration into STEM tutoring. This forum highlights the development of specialized AI tutor agents designed to scaffold STEM learning while aligning with Universal Design for Learning, accessibility, and privacy standards. Presenters will share strategies for training tutors in AI literacy, including prompting techniques and active use of AI tools in live tutoring. Students will soon be engaged in testing these agents, with their feedback guiding refinement and usability improvements. Participants will explore methods for responsibly scaling AI adoption, balancing innovation with compliance, and fostering equitable student engagement. Faculty, tutors, instructional designers, and administrators interested in AI's role in teaching and learning will leave with practical models, resources, and adaptable practices for integrating AI ethically into student support.

Ana Marjanovic, LMS Administrator and Instructional Designer; Lissette Jourdain, Director, Hostos Academic Learning Center, Hostos Community College - CUNY, NY

The Effective and Responsible Use of AI in College Instruction

JW Grand Ballroom 9

The velocity with which AI is transforming nearly all aspects of higher education raises important questions about how to ensure that it is used both effectively and responsibly. The primary purpose of this session is to describe leading best practices in the responsible and effective use of AI in instruction and assessment at community colleges. The secondary purpose is to stimulate dialogue on the transferability of these practices to other community colleges. Pursuant to these goals, the first part of the session will review leading definitions of the term "responsible artificial intelligence." The second part of the session will describe best practices in the responsible and effective use of AI in community college instruction and assessment. The third part of the session will begin with an interactive exercise in which participants consider the applicability of these practices to their respective colleges and conclude with questions and answers.

Kevin Peek, Professor, Economics, South Texas College, TX

STUDENT SUPPORT AND DEVELOPMENT

Building Bridges: Collaborative Pathways From Community College to University

JW Grand Ballroom 4

This session highlights a partnership between Marshall University and Mountwest Technical and Community College, supported by Education Design Lab's Community College Growth Engine, that creates seamless stackable credential pathways in healthcare and welding. Students begin with micro-pathway credentials at Mountwest, which build toward A.A.S. degrees, and then automatically bridge to Marshall's B.A.S. programs, providing a clear, skills-based roadmap for academic and career progression. Engagement strategies foster student agency and belonging through campus visits, interactive experiences, and incentives, helping learners to envision themselves successfully transitioning to university life. Guaranteed progression ensures that all A.A.S. graduates in these pathways receive acceptance into B.A.S. tracks, supporting social mobility and educational continuity. By mapping each step, providing exposure to the next academic environment, and connecting credentials to tangible outcomes, this model demonstrates how intentional design can help students navigate the path from community college to university, gaining confidence, skills, and opportunities along the way.

Joe Davis, Senior Education Designer; Jimmy LeDuc, Education Designer, Community College Growth Engine, Education Design Lab, DC; Josh Baker, President, Mountwest Community and Technical College, WV

WORKFORCE PREPARATION AND DEVELOPMENT

Innovative Public-Private Partnerships: Diversifying Revenue and Expanding Workforce Development

JW Grand Ballroom 2

Public-private partnerships (PPPs) can be transformative for community colleges—providing new funding models, integrated workforce training, and opportunities to colocate innovation and research. At Merced College, we are advancing a comprehensive PPP that leverages partnerships with Legacy Construction, a master developer; third-party consultants, to safeguard college interests in negotiation and agreements; and the Reservoir, to bring entrepreneurs, small business innovators, and research and development into alignment with our Ag Innovation Program. The model also integrates partnerships with University of California Merced and University of California Ag and Natural Resources, creating pathways for on-site public research and undergraduate research exposure for two-year students. Come learn how PPPs can diversify unrestricted revenue streams, embed workforce development and training into major projects, and expand innovation ecosystems on community college campuses. Participants will gain strategies for designing and negotiating PPPs that align with institutional missions while fueling long-term sustainability and student success.

Chris Vitelli, Superintendent/President, Merced College, CA

Preparing Career-Ready IT Professionals Through Industry Partnership

Rooms 309-310

Ivy Tech Community College is transforming IT support education by integrating ServiceNow University content into curriculum. Students gain hands-on experience with the AI workflow platform used by Fortune 500 companies, developing critical competencies in troubleshooting, ticketing systems, knowledge base management, and customer service through live ServiceNow lab instances. This partnership delivers three key benefits: rigorous academic coursework, real-world technical platform experience, and pathways to industry-recognized ServiceNow certifications—all at no cost to students or institutions. The model addresses the IT skills gap, accelerates student employability, and creates talent pipelines that benefit communities. Attend this session to learn how the partnership builds workforce-ready skills that translate directly to employer needs. Participants will learn how to replicate this scalable model at their own institutions, empowering students with the technical expertise and credentials that employers actively seek.

Mike Bottorff, Vice President, Information Technology, Ivy Tech Community College, IN; Trey Hemmingsen, Principal Program Manager, Academic Partnerships, ServiceNow, CA

Transforming Workplace Learning in an Apprentice-Based Work-Study Program

JW Grand Ballroom 3

As work-based learning (WBL) gains momentum as a bridge between education and employment, ensuring its quality and consistency remains a complex challenge. Key tensions in existing WBL delivery at the Institute of Technical Education (ITE) were structural weaknesses and practice gaps in on-the-job training (OJT) for the Work Study Diploma. Issues included misalignment of expectations, inconsistent OJT practices, weak supervisory structures, and the need for better transition support from school to work. In response, and based on extensive stakeholder consultations, ITE implemented a series of reforms and new initiatives, such as simplifying a training plan to boost company adoption, redesigning the OJT blueprint using generative AI, and launching a career bootcamp for targeted graduating cohort students. These initiatives reflect a shift toward a more adaptive, industry-integrated, and learner-centered system. This case offers a replicable model for WBL transformation grounded in reflection, collaboration, and continuous improvement.

Qiang Fu, Deputy Director, Business and Services, ITE College Central, Institute of Technical Education, SG

ROUNDTABLE DISCUSSION

LEARNING AND TEACHING

Comparing Anatomy Teaching Models: From Textbooks to Cadavers

Room 314

Anatomy education in community colleges increasingly blends traditional instruction with emerging simulation technologies. At University of the District of Columbia Community College, the Mortuary Science Program has developed a comparative anatomy teaching model that evaluates learning across cadaveric dissection, Anatomage virtual simulation, digital atlases, and textbook-based study. This model spans multiple disciplines: anatomy and physiology (structural dissection and identification), nutrition (digestive anatomy and body habitus), nursing (intraosseous procedure simulation), and respiratory therapy (intubation training). Data from the past year show enhanced student engagement, conceptual retention, and interdisciplinary collaboration. The forum will compare these modalities in terms of learning outcomes, accessibility, and resource needs, providing a framework for how two-year institutions can integrate diverse anatomy teaching methods to maximize educational impact. Community colleges rarely have access to cadaveric material traditionally reserved for medical and graduate education.

Michael Ha, Assistant Professor, Life and Physical Sciences, University of the District of Columbia Community College, DC

12:30 - 1:30 PM

LUNCH ON YOUR OWN

1:30 - 2:30 PM

SPECIAL SESSION



LEARNING AND TEACHING

The Future of Innovation in Higher Education: Human, Not AI

JW Grand Ballroom 5-6

What if the most important component of innovation in higher education is not AI but the human being? This session explores how authentic relationships and human presence may be the most powerful drivers of innovation in an AI-driven age. Participants will examine three ways AI could replace professors, three reasons it cannot, and how AI is more likely to transform professors' work than take over their jobs. Using examples of AI as an assistant, this session demonstrates how AI can help faculty reclaim time for the human elements that make education meaningful, such as connection, creativity, and mentorship. Participants will engage in discussion and design activities that envision AI as a partner enhancing, rather than diminishing, human presence. You will leave with ideas for fostering human-centered innovation and ensuring that, in the future of higher education, technology serves rather than substitutes for the educator.

Geraldine Jacobs, Professor, Liberal Arts Pathway; Sonja Howell, Instructional Designer and Developer; Brian Newberry, Executive Director, Center for Innovation, Jackson College, MI

FORUMS

LEADERSHIP AND ORGANIZATION

Applied Practice for Teaching: Design Thinking for Faculty Growth

JW Grand Ballroom 1

How can we better meet faculty where they are in their professional growth? This interactive session introduces the Applied Practice for Teaching (APT) program. APT is an evidence-based, competency-driven approach to faculty development designed for community and technical colleges. After a concise overview of the APT model, participants will engage in a collaborative design challenge. Each group will select a faculty persona (e.g., a new technical instructor, a seasoned faculty member skeptical of professional development, or an experienced educator seeking renewal) and identify that persona's potential development needs. Using one-page APT course summaries, groups will then design customized development pathways aligned with teaching competencies. This engaging hands-on format models the learner-centered, applied approach that defines APT and fosters rich dialogue about how to tailor faculty development to local contexts. Faculty developers, instructional designers, deans and directors, and faculty leaders involved in professional learning are encouraged to attend.

Dionne Hicks, Learning Development Specialist, Teaching and Learning, Kentucky Community and Technical College System Office, KY

Strategic Planning in Action: Linking Agendas, Stakeholders, and Outcomes

JW Grand Ballroom 2

How can strategic planning become more than a static document? This session shares how Jackson College transformed planning into a living, collaborative agenda that drives both institutional and student success. Central to this shift are inclusive committee structures and the Line of Sight framework, which makes explicit the connection between everyday departmental work, student success drivers, and measurable outcomes. Participants will explore strategies for empowering stakeholders, fostering accountability, and ensuring campuswide alignment. Practical examples will illustrate how to create visibility into priorities, connect levers of influence to student outcomes, and maintain flexibility in response to changing needs. Participants will leave with concrete tools to strengthen strategic planning at their own institutions, making it dynamic, engaging, and directly tied to student achievement.

Ashley Van Heest, Chief Strategy Officer, Jackson College, MI

LEARNING AND TEACHING

Building Thinking Classrooms Meets Khan Academy: Students Running Their Learning

JW Grand Ballroom 10

In this interactive forum, participants experience how Building Thinking Classrooms and Khan Academy Mastery Learning combine to create student-led, emotionally intelligent learning communities. Rooted in college mathematics instruction but applicable across disciplines, this model empowers learners to manage their own practice sessions, collaborate across groups, and support one another toward mastery—while instructors act as facilitators of thinking rather than deliverers of content. Participants will engage in a brief Building Thinking Classrooms-style challenge drawn from a Khan Academy mastery activity and reflect on how consensus-building, empathy, and peer feedback drive both engagement and equity. The session highlights practical strategies for transforming classrooms into collaborative learning ecosystems in which every student feels ownership of growth and belonging. Primary audience: faculty, instructional designers, and teaching and learning leaders seeking scalable models that unite active learning, digital mastery tools, and student-driven collaboration.

Vincent LoCascio, Associate Professor, Mathematics, Santa Fe College, FL

From Uncertainty to Innovation: Empowering Faculty in the Age of AI

JW Grand Ballroom 7

As AI transforms higher education, the Wake Technical Community College instructional design department created an AI Pathway to help faculty build confidence and competence in using AI for teaching and learning. This structured professional development series guided faculty from foundational awareness to classroom integration through workshops, self-paced modules, and collaborative design sessions. Participants explored AI basics, ethics, student literacy, instructional applications, and student engagement strategies. This session shares the design of the pathway; the range of professional development formats offered; and examples of how faculty implemented AI in their courses, from revising assignments to student-centered learning to engagement activities. Participants will learn about faculty participation across disciplines, the outcomes achieved, and feedback collected on the program's impact. The presentation offers a replicable model and practical strategies for institutions seeking to cultivate responsible, innovative AI adoption among educators.

Katie Surber, Manager, Instructional Design and Development, Wake Technical Community College, NC

Reflective Teaching Through Peer Observations

JW Grand Ballroom 8

Peer observations offer faculty a unique opportunity to observe colleagues' classes in a non-evaluative, reflective format. Faculty are organized into groups of four, visit each other's classrooms once per semester, complete guided reflections, and meet for a structured debrief. While the program encourages personal reflection and exposure to diverse teaching approaches, its impact extends beyond pedagogy: It strengthens interdepartmental communication, fosters cross-disciplinary understanding, and boosts morale by creating space for collegial dialogue. Faculty consistently report that the program builds trust and connection across campus, contributing to a more collaborative culture. The session will share program structure, faculty feedback, and lessons learned from implementation.

Heather Martin, Assistant Dean, Center for the Enhancement of Teaching, Assessment, and Learning; Sarah Bass, Associate Dean; Justin Robertson, Dean, Communications and Behavioral Sciences, Elgin Community College, IL

STUDENT SUPPORT AND DEVELOPMENT

Rethinking Campus Discipline Through Restorative Practice

JW Grand Ballroom 4

This session explores how one community college shifted from a disciplinary student conduct process to a restorative justice framework. Participants will learn how restorative practices move beyond punishment to emphasize accountability, repair harm, and rebuild trust within the campus community. The session will highlight transferable strategies that extend beyond conduct offices, offering practical tools for all higher education professionals. By engaging with real-world examples and practicing restorative language, participants will leave with concrete approaches to fostering equity-minded accountability in their own work.

Lex Rakovan, Coordinator, Student Support, Sinclair Community College, OH

To Be or Not To Be . . . That Is the Question

JW Grand Ballroom 9

This engaging presentation draws a compelling parallel between Shakespeare's famous "To be or not to be" soliloquy and the modern student's enrollment decision-making process. Through the lens of both classical literature and contemporary education theory, we explore the multifaceted challenges students face when deciding to pursue higher education and the institutional responses needed to support their success. Beginning with Shakespeare's timeless exploration of choice and consequence, this presentation examines how modern students navigate their educational journeys. Drawing from 20 years of educational experience and grounded in developmental education research, the presenter will connect Maslow's Hierarchy of Needs to student

persistence and success. The session addresses critical barriers to enrollment and retention while presenting innovative solutions for institutional support.

Quentin Calhoun, Project Director, Business and Information Technology, Bossier Parish Community College, LA

WORKFORCE PREPARATION AND DEVELOPMENT

Training to Credential: Aligning TDCJ Officer Development With Postsecondary Pathways

JW Grand Ballroom 3

Correctional officer turnover has long challenged the Texas Department of Criminal Justice (TDCJ), with rates that far exceed statewide averages. To address this need, Coastal Bend College established a memorandum of understanding with TDCJ to transform internal officer training into recognized college credentials. Through this partnership, cadets in Region IV earn Occupational Skills Awards (OSAs) at pre-service, while current employees with at least one year of service statewide can receive up to 14 semester credit hours of experiential credit. All active TDCJ employees are also eligible for in-district tuition, aligning with the agency's tuition reimbursement program and reducing financial barriers. In just 15 months, the initiative has resulted in more than 600 OSAs, 200,000 contact hours, and over 1,500 employees enrolled. This scalable model demonstrates how community colleges can align public sector training with credentialing systems to expand opportunity, strengthen workforce pipelines, and advance statewide talent goals. (This initiative is featured in the [January 2026 issue of Innovation Showcase.](#))

Jarod Bleibdrey, Interim Vice President, Planning and Institutional Effectiveness; Braden Reed, Senior Director, Institutional Effectiveness, Accreditation, and Assessment, Coastal Bend College, TX

ROUNDTABLE DISCUSSION

LEARNING AND TEACHING

Unrough Diamonds: FACET Learning for Five-Faced Cross-Curricular Success

Room 314

Rough diamonds gain value via their cut, their facets. Brilliance shines through each facet. Likewise, learning can be enriched by a five-faced FACET comprising fundamentals, attractivity, commitment, engagement, and transdisciplinarity. This presentation calls upon administrators, faculty, staff, and students to engage in a new pentagonal process of change where curricular boundaries are struggling to hold fast while simultaneously disintegrating. The presentation proceeds through five overlapping phases: First, the five features of FACET are defined. Second, they are exemplified. Third, they are integrated into each other. Fourth, they are noted as more than cross-curricular, as evident in educational institutions from Utrecht to Australia, passing through Canada and California. FACET integrates monocurricular goals into the pluricurricular ones, defining the new forms of knowledge marking transdisciplinarity. How that works through collaborative synthesis of STEM-arts-humanities-social sciences goals that meet the aims of the outside world will be argued, discussed, explained, and brainstormed among participants.

Katherine Watson, Professor, Community Education, Santiago Canyon College, CA

2:45 - 3:45 PM

FORUMS

LEADERSHIP AND ORGANIZATION

Unpacking Resistance: Psychological Underpinnings of Human Response

JW Grand Ballroom 2

Reactions to change can be complex. During moments of resistance, it could be daunting for leaders to overcome hurdles to effective implementation and outcomes for change. This session will explore the underlying psychological nature of the human reaction to change.

Tina Smith, Associate Vice President, Learning, Anne Arundel Community College, MD

LEARNING AND TEACHING

Transforming Teacher Education to Accelerate Teacher Candidate Proficiency and Competency

JW Grand Ballroom 1

In this session, the Center for Transforming Alternative Preparation Pathways (CTAPP) at Dallas College will highlight the critical shortage, demonstrate the innovative change process, and compel participants to consider transformations needed within their teaching and learning programs. CTAPP has partnered with teacher preparation programs at community colleges to achieve sustained teacher candidate effectiveness by targeting seven components of teacher preparation to ensure quality. The nation is facing a critical shortage of highly qualified teachers, and this has been catalyzed by ineffective preparation experiences; therefore, CTAPP presents change processes to directly address inadequate preparation experiences. The teacher preparation model allowed the integration of practice-based teacher education across clinical and coursework settings to provide accelerated and innovative candidate interactions. Colleges spent three years improving opportunities to develop candidate competency, integrate responsive data systems, develop teacher-educators to support candidate needs, and improve partnerships with Local Education Agencies.

Matthew Sambrano, Director of Partnerships, Education, Dallas College, TX

Unfolding Simulation: Teach and Enforce Learning Throughout Your Course

JW Grand Ballroom 8

This presentation introduces the concept of unfolding simulations as an innovative active teaching strategy designed to engage students continuously throughout a course. By progressively revealing elements of a realistic scenario, unfolding simulations encourage critical thinking, problem-solving, and collaborative learning, reinforcing key course concepts in an immersive and dynamic format. Participants will explore the benefits of using unfolding simulations to enhance student engagement and retention, understand common challenges instructors face when implementing them, and receive practical guidance on designing and facilitating their own simulations. The presentation will include personal reflections and insights drawn from the presenter's direct experience, offering actionable tips for success.

Kara Jackson-Sisler, Associate Professor, Nursing, Sinclair Community College, OH

Vibe Coding: Changing How We Teach Coding

JW Grand Ballroom 7

Vibe coding is an emerging paradigm in software development that leverages large language models and other AI assistants to generate functional code from natural language prompts. Vibe coding describes a workflow where the primary role shifts from writing code line by line to guiding an AI assistant to generate, refine, and debug an application through a more conversational process. This frees up the programmer to think about the big picture, or the main goal, of the application development, while AI handles writing the actual code. As

educators, we need to ask, how does it impact teaching programming in the future? This presentation will demonstrate how vibe coding is used in classrooms to develop apps with no coding, or just proper prompts, and how to refine the conversation with AI tools to generate a fully functional code. All participants are welcome to come and learn to code without coding.

Priti Malkan, Adjunct Faculty, Data Analytics; Rajiv Malkan, Professor, Computer Information Technology, Lone Star College System, TX

STUDENT SUPPORT AND DEVELOPMENT

Start Strong: Designing Orientations for Dual Enrollment Students to Succeed

JW Grand Ballroom 4

Dual enrollment programs are rapidly expanding across the U.S., yet many institutions struggle to prepare high school students for the rigor, independence, and expectations of college-level coursework. At North Hennepin Community College (NHCC), dual enrollment students—known as Postsecondary Enrollment Option students—make up over a quarter of the student population. This session explores how NHCC has developed an intentional, engaging, and student-centered orientation process that sets these learners up for success.

Erin Farley, Guided Pathways Coordinator, First Year Transitions, North Hennepin Community College, MN

TCC's MESA Retention Rates Are Pushing 90%: How Are Yours?

JW Grand Ballroom 10

Discover how Tacoma Community College's (TCC) MESA Program is reimagining STEM education through a holistic, equity-driven approach that centers student belonging, identity, and success. This session will highlight how MESA integrates culturally responsive curriculum, immersive STEM experiences, and peer-supported learning communities to empower historically underrepresented students to thrive in STEM pathways and careers. Participants will gain practical strategies for fostering inclusive environments and building programs that advance equity and representation in STEM.

Adrienne Scarella, Director, MESA, Tacoma Community College, WA

WORKFORCE PREPARATION AND DEVELOPMENT

Mobilizing the Untapped Power and Potential of Women Student Veterans

JW Grand Ballroom 9

While women student veterans (WSVs) are likely labeled as and considered similar to nontraditional students, they carry unique physical and mental health, social, and financial challenges. They also bring great resiliency and a diverse skill set that is overlooked and undervalued. WSVs engage in higher education at high rates, are more likely to use Post 9-11 GI Bill benefits, and complete their degrees at higher rates than male veterans. Yet financial disparities and missed opportunities remain after completing their associate's degree, with women veterans earning \$13,000-\$15,000 less per year than their male counterparts. Meanwhile, industries can't find competent employees with professionalism, high-level critical thinking, and communication skills who are ready to take on tough tasks and continue to learn and develop. In this session, we will work through understanding, supporting, and engaging WSVs on your campus through unique recognition, affinity groups, career mentorship, and networking development.

Sherry Shipley, Senior Education and Employment Specialist, Military Family Research Institute, Purdue University, IN

Strengthening the Healthcare Workforce Pipeline: Pathways, Challenges, and Solutions

JW Grand Ballroom 3

Monroe Community College (MCC) offers programs and training to address the critical shortage of healthcare workers in its service area. We offer career pathways from entry-level Certified Nurse Assistant training to an earned associate's degree as a Registered Professional Nurse. Current challenges include: lack of qualified faculty, increased need for student support services, and outdated training facilities and equipment. Addressing

these challenges requires a multipronged approach that involves institutional and community collaboration and investment. In 2023, MCC hosted the Healthcare Workforce Summit, convening educators and professionals to clarify the ongoing workforce challenges and identify potential solutions and collaborative efforts. This collaborative conversation led to the understanding that those in the education and healthcare fields, employers, and policymakers must work together to solve this problem. In this session, the presenter will share learnings from the summit and MCC's ongoing action and commitment to resolving this global challenge.

Julianne Frisch, Director, Healthcare Programs, Monroe Community College - SUNY, NY

ROUNDTABLE DISCUSSION

LEARNING AND TEACHING

TIEs That Bind: Teachers Influencers Educators Stimulate the Mind

Room 314

A new triad has come to define the teaching-learning experience in higher education: teacher influencer educator (TIE). The professoriate must now comprise individuals who are each and all these tripartite deliverers of data. This presentation defines, explains, and questions the TIE in four ways: First, its individual elements are delineated; second, its existence as a necessary teaching-learning singleton is set forth; third, examples of its operativity in the U.S. and abroad will be presented; and finally, TIE impact on the educational experience will be discussed and its future for learning queried. Administrators, faculty, students, and staff curious about how the socially mediated classroom is changing will discover new ways to deliver ageless information with a broad reach and a depth of understanding.

Katherine Watson, Professor, Community Education, Santiago Canyon College, CA

4:00 - 5:00 PM

FORUMS

LEADERSHIP AND ORGANIZATION

Building Bridges: Leveraging Public-Private Partnerships for Workforce Development Through Naming Opportunities

JW Grand Ballroom 2

This session explores innovative strategies for fostering public-private partnerships to secure philanthropic support for workforce development programs. Participants will learn how naming opportunities can serve as a powerful tool to attract corporate and individual donors, creating sustainable funding streams for workforce initiatives. The session will highlight successful case studies, discuss best practices for engaging stakeholders, and provide actionable steps for implementing naming opportunities at community colleges. Designed for workforce development leaders, deans, and institutional advancement professionals, this session will equip participants with the knowledge and tools to enhance their fundraising efforts and strengthen community ties.

Robin Cole, Jr., Vice President, Economic and Workforce Development and Career Technical Education; Gretchen Wood, Vice President, Institutional Advancement, Monroe Community College - SUNY, NY

Mentoring STEM Graduate Students for Community College Teaching Careers

JW Grand Ballroom 1

This session shares findings from a mentorship-based initiative designed to expose graduate-level STEM students to community college-level teaching. The program connects mentees from a large four-year university with experienced community college faculty mentors. Through campus visits, professional development

workshops, and teaching activities, participants gain firsthand experience and insight into the dynamics of community college instruction. The program aims to build a pipeline of passionate educators who reflect the diverse student populations at community colleges. Evaluation data from mentees, mentors, and students highlight growth in teaching preparedness, mentorship satisfaction, and student engagement. Participants will explore the program's design, implementation, outcomes, and potential for replication, gaining practical strategies to support similar efforts at their own institutions. This session is ideal for faculty, administrators, and program directors interested in innovative approaches to postsecondary STEM teacher preparation and recruitment.

Mia Kennedy, Career Coach, Career Services; Cocoa Dixon, Associate Department Head, Life Sciences, Wake Technical Community College, NC

LEARNING AND TEACHING

Beyond the Basics: Designing Next-Generation Learning With Generative AI

JW Grand Ballroom 7

Generative AI has progressed exponentially since last year's presentation, moving far beyond simple prompt queries. This dynamic, hands-on workshop is designed for faculty and administrators ready to transition from foundational knowledge to advanced prompt engineering—the critical skill for unlocking AI's immense potential in education. Participants will engage directly in creating highly effective, custom course content and developing frameworks for truly individualized learning experiences. We will pivot the conversation from anxiety over academic dishonesty to demonstrating how AI strategically enhances core student outcomes: creativity, critical thinking, and complex problem-solving across all disciplines, from STEM to the humanities. The session will deliver innovative practices, live demonstrations, and structured activities to foster ethical and high-impact AI use. Join us to transform the learning environment and empower both educators and students with the most current generative tools.

Priti Malkan, Adjunct Faculty, Data Analytics; Rajiv Malkan, Professor, Computer Information Technology, Lone Star College System, TX

Wonder and Imagination as Foundations for Authentic Creation

JW Grand Ballroom 10

Can wonder and imagination guide a college class? Achieving authentic assessment in composition courses requires that students have the space to find their voices and engage a sense of purpose connected to their own humanity and agency. This cannot happen when the papers students write are a regurgitation of the same disconnected and impersonal arguments students have written about for decades (i.e., Shall we legalize marijuana? Should we lower the drinking age?). What if, instead, students spent time in true wonder and let that to lead them through imagination that inspires transformation? This session will allow educators to experience the beginnings of this type of wonder and provide some tools and resources to engage wonder and imagination in their own classes.

Mandy Geddes, Chair, English and Communication, Community College of Aurora, CO

STUDENT SUPPORT AND DEVELOPMENT

Championship Innovation: Strategies That Put Student Athletes First

JW Grand Ballroom 4

Three award-winning leaders from top California community college athletic programs share how championship innovation elevates the student athlete experience by aligning campus support, holistic development, and equity-based strategies. Participants will explore emerging practices that prioritize student-centered services, strengthen transfer and completion pathways, and foster collaborative campus partnerships that advance student athlete success. The session highlights innovative models of academic advising, expanded mental health and wellness support, and improved access to essential resources that remove barriers and

promote achievement. Presenters will also discuss how data-informed decision-making can guide program improvements and enhance outcomes across athletic departments. Designed for faculty, staff, administrators, and campus leaders, this session offers practical, scalable approaches for creating systems that put student athletes first in today's evolving collegiate landscape.

Kal Stewart, Director, Athletics, Long Beach City College, CA; Derrick Johnson, Associate Dean, Kinesiology and Athletics, Fresno City College, CA; Eric Mendoza, Dean, Physical Education and Athletics, De Anza College, CA

Transfer Programs: Implementing Creative Change

JW Grand Ballroom 8

Delta College faculty, staff, and administrators worked collaboratively to introduce non-occupational transfer programs into the curriculum. They created the first two programs in the AA degree, implemented necessary institutional changes, and established 2+2 and 3+1 agreements with partner institutions in the State of Michigan to accept students who complete these associate degree programs. The goal of a transfer program is for students to graduate with an associate degree and enter their four-year institution as a junior or senior in a general education field of study. Come learn how the presenters made transfer programs a reality at Delta College, learn the benefits of creating transfer programs at your college, and analyze the transfer programs you may already have in place. (This session highlights [Delta College's 2024 2025 Innovation of the Year Award winner.](#))

Eric Wiesenauer, Faculty, Mathematics; Maureen Donegan, Faculty, Psychology; Laura Dull, Faculty, History; Kimberly Katzer, Registrar, Delta College, MI

WORKFORCE PREPARATION AND DEVELOPMENT

From Survival to Success: Empowering Justice-Involved Veterans With AI and Entrepreneurship

JW Grand Ballroom 9

This session highlights how the Justice System to Careers Initiative for Veterans (JSCI-V) transforms veteran justice involvement from survival to success. Designed for replication across community colleges, JSCI-V integrates an entrepreneurial mindset with AI competency to help justice-involved veterans overcome barriers to reentry and achieve sustainable career growth. Veterans bring resilience, adaptability, and leadership potential. JSCI-V empowers them to channel those strengths into meaningful employment and/or self-employment opportunities. Through an interactive simulation and live AI demonstration, participants will experience the model in action and explore practical strategies for embedding its components into existing workforce, diversion, and reentry programs. Participants will leave with an adaptable framework that expands access, opportunity, and impact for one of the U.S.'s most overlooked populations through technology and innovation.

Angelica Carter, Director, Community Engagement and Employee Development; Paul Hylenski, Instructor, Workforce, Business, and Community Education; April Calhoun, Advocate, Justice System to Careers Initiative, Carroll Community College, MD

Hands-On Web-Based Mechatronics Courses for High Schools and Industry

JW Grand Ballroom 3

Learn how Central Community College is piloting four hands-on, web-based mechatronics courses in high schools, adult education settings, and industry that lead to a certificate, diploma, or degree. Participants will learn how low-cost, high-quality trainers can be utilized to spur interest and grow enrollment in mechatronics; see the trainers; and review the web-based instruction and lab activities. We will also cover opportunities for participants to receive a free trainer and paid professional development session in summer 2026, sponsored by the National Center for Next Generation Manufacturing. Presidents, deans, associate deans, faculty, and workforce development coordinators who want to grow enrollment in mechatronics or industrial automation will benefit from this session.

Jerry Muller, Trainer and Coordinator, Industrial Technology; Douglas Pauley, Associate Dean, Community and Workforce Education, Central Community College, NE

5:00 - 6:00 PM

LEAGUE AWARDS RECEPTION (Invitation Only)

Location TBA

At this exclusive event, 2024-2025 Innovation of the Year Award and 2025-2026 Excellence Award recipients are congratulated and celebrated for their exemplary work. (*This event is for specified award recipients only: Your award pin or medallion is your ticket to join us.*)

Wednesday, March 18

*** All conference activities take place on the 3rd floor of the JW Marriott Indianapolis.**

8:00 - 10:30 AM

REGISTRATION, PRESENTER SUPPORT, AND AWARDS DESKS

JW Grand Ballroom Foyer East

9:15 - 10:15 AM

FORUMS

LEADERSHIP AND ORGANIZATION

AACC Mid-Level Leadership Competencies at Work

JW Grand Ballroom 4

This presentation will provide information on the job-related experiences that support the development of academic leadership skills that align with the American Association of Community Colleges mid-level leadership competencies.

Sharonda Mikle, Associate Vice Chancellor, Instruction, Bossier Parish Community College, LA

Two Paths, One Goal: Integrating OER and Inclusive Access

JW Grand Ballroom 2

Many colleges struggle with textbook affordability initiatives that compete rather than complement one another. In particular, open educational resources (OER) and automatic textbook billing programs, such as Inclusive Access (IA) and Equitable Access, are often framed as oppositional approaches, leaving faculty and students caught in the middle. This session will share how one college worked to move beyond this binary by fostering collaboration between OER and IA stakeholders under a shared mission of affordability. Presenters will highlight strategies for building cross-departmental partnerships, positioning the library as a convener, and supporting faculty through professional development and mentorship. Participants will leave with practical ideas for integrating OER and IA into a cohesive, student-centered strategy that emphasizes equity, choice, and sustainability.

Brandon Board, Digital Services Coordinator, Library; David Gliva, Manager, Bookstore, Waubonsee Community College, IL

LEARNING AND TEACHING

Custom AI Chatbot Tutor for General Biology: A Targeted Approach

JW Grand Ballroom 8

Foundational biology courses struggle with diverse student needs, complex concepts, and limited instructor availability. A discipline-specific AI chatbot tutor is essential to provide scalable 24/7 personalized support, bridge tutor-to-student ratio gaps, improve access to course material, and enhance student engagement and academic success. In this session, faculty will explore the design, development, and implementation of a custom AI chatbot tutor tailored specifically for general biology. Participants will learn how to build a curriculum-aligned AI chatbot tutor by curating a targeted knowledge base from syllabi, open educational resources textbooks, and lecture materials. The session will demonstrate how the custom AI chatbot explains biological concepts conversationally, corrects misconceptions in real time, generates personalized practice quizzes with immediate feedback, and recommends targeted resources. Key topics include development workflow using ChatGPT's custom GPT platform, piloting strategies with students, refinement through feedback, and practical collaboration with discipline faculty to ensure scientific accuracy and pedagogical effectiveness.

Paul Kasili, Professor, Biology and Chemistry, Bunker Hill Community College, MA

WORKFORCE PREPARATION AND DEVELOPMENT

Empowering IT Faculty: Collaborative Strategies for Program Improvement

JW Grand Ballroom 3

The National Information Technology Innovation Center (NITIC), funded by NSF ATE, strengthens IT programs at community colleges across the U.S. This session showcases NITIC's core initiatives: faculty professional development, a resource hub of teaching assets, and industry engagement through the national Business Industry Leadership Team. Learn how NITIC advances IT education by integrating AI and professional skills, supporting faculty collaboration, grant funding, and sharing promising practices. Participants, including IT faculty, staff, and college leadership, will discover how NITIC empowers faculty to modernize programs, respond to workforce needs, and scale effective strategies across institutions, expanding access to emerging technologies and helping students become tomorrow's IT professionals.

Stephanie Schuler, Assistant Director, National Information Technology Innovation Center; Lawrence McWherter, Associate Professor and Principal Investigator, National IT Innovation Center, Columbus State Community College, OH; Rajiv Malkan, Professor, Computer Information Technology, Lone Star College System, TX; Kyle Jones, Assistant Dean and Professor, Information Technology, Sinclair Community College, OH

10:30 AM - 12:00 PM

CLOSING GENERAL SESSION AND LEAGUE AWARDS CELEBRATION



JW Grand Ballroom 5-6

KEYNOTE PRESENTATION

- Mary F.T. Spilde, Director, Executive Leadership Institute, League for Innovation in the Community College

Details Coming Soon

League Awards Celebration

After her keynote address, Spilde will lead a special tribute to 2024-2025 Innovation of the Year Award and 2025-2026 Excellence Award recipients. Recipients wear their lapel pins or medallions to this session in order to receive a copy of the League Awards Program, in which they are featured. At this celebration, all recipients are invited to stand with a colleague or fellow audience member to have their pins/medallions donned. It is a brief, but very moving ceremony you won't want to miss!